## Take Action to Authorize your Broker

When a broker has requested Authorization to conduct business on your behalf. You, the consumer, will receive an email (see below) and you will need to take action to accept or reject this request. Be sure to click on the Login button from email.

be <mark>well</mark> nm.
Hi Ann Smith,
You have received a new authorization request from Broker Jones to conduct business on your behalf. You can either accept or reject this request. If you accept the request, this means you authorize Broker Jones to create a quote and complete an application and enrollment on your behalf.
Please note that accepting an authorization request also means that you are revoking access by any other broker already authorized to conduct business on your behalf.
To take an action (accept/reject) on this authorization request please click on the link below to log in to your profile.
Login
Sincerely,
Customer Engagement Team
If you have questions, call us at 1-833-862-3935 (TTY: 711). New Mexico Health Insurance Exchange 7601 Jefferson NE Suite #120 Albuquerque, NM 87109

## By clicking the Login button from the email you received you will be directed to the Welcome page at

<u>https://getcovered.bewellnm.com/individual/</u>. Click **Sign In** to sign into your account to get started. Once you are signed in the steps you will need to take are in the following pages.



## How to Authorize your Broker

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<b>Note:</b> Brokers are certified by beWellnm to help you apply for and enroll in health coverage, answer questions about eligibility, and help you apply for premium assistance. Any broker who helped you in the past may appear on the list below. If you want any broker listed below to have access to your account, you can authorize them by clicking on the "Authorize" action. If you are authorizing a broker who is associated with an agency, your approval will be treated as agency level approval. Or, get help now! Work with a certified broker by accessing <u>Help on Demand</u> . Services are free.									
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When you have Authorized the broker then you will see the status changed to Authorized.