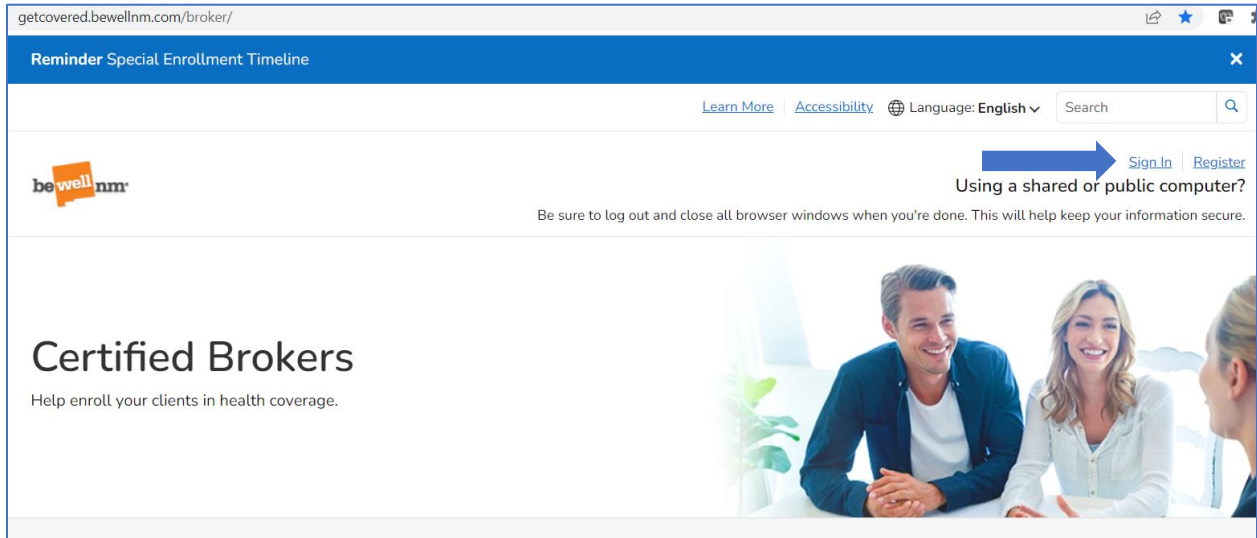


How a Broker Changes Their Email Address

These instructions will guide you on how to change your email address in your beWellnm Broker Portal. Please keep in mind you can only use this process if you do not use your email address as your “Sign In.” Also, the email address you provide will be email address that will be seen by the consumer in the portal.

- From the broker portal: <https://getcovered.bewellnm.com/broker/> go and click on [Sign In](#) to go to your “Sign In With Your beWellnm ID” page.



- Click on: **Manage your beWellnm ID**

A screenshot of the 'Sign In With Your beWellnm ID' page. It features two input fields: 'beWellnm ID or email address' and 'Password'. Below the password field is a 'Sign In' button. To the right, under 'Additional options:', there are three links: 'Create beWellnm ID', 'Manage your beWellnm ID', and 'What is beWellnm ID?'. A large blue arrow points from the right towards the 'Manage your beWellnm ID' link. At the bottom, there are links for 'Forgot beWellnm ID' and 'Forgot Password', and a support contact number: 'If you'd like assistance, contact support at 1-833-862-3935 (TTY: 711)'.

- You will be prompted to log in with your current **beWellnm ID** and **password** and click the **Manage My beWellnm ID** button:

Sign In to Manage Your beWellnm ID

Sign in here to view and update your profile, including account recovery and security options.

beWellnm ID or email address

Password

Manage My BeWellnm ID Cancel

[Forgot beWellnm ID](#) | [Forgot Password](#)

If you'd like assistance, contact support at 1-833-862-3935 (TTY: 711)

Sign In: Access Code

We've sent you an email to **Bro****im@yopmail.com**. Type the code from the message here to verify your identity and sign in. You can bypass this step in the future by checking the box.

Access Code *

Still waiting for your access code? [Resend Email](#)

Check your email for a message from beWellnm ID(noreply@login.bewellnm.com). If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your list of approved senders.

Skip this step in the future when signing in because this device is personal or private.

Next Cancel

If you'd like assistance, contact support at 1-833-862-3935 (TTY: 711)

Please Note: You may also be asked to check your [Old Email Address](#) for the **Sign In: Access Code** and click **Next** when prompted complete login and go to the *Manage Your beWellnm ID* page.

- You will see the **Update Profile** tab as the active tab. Click on **Verification Options** tab.
- Enter *new email address* in the **Email address** field.
- Click **“Save”** button to save the changes you made.

[Return to NMHIX-Broker-Portal](#)

Manage Your beWellnm ID

Keep your profile up-to-date, change your beWellnm ID or password, and manage the options for verifying your identity.

Update Profile | Sign In Info | **Verification Options**

beWellnm ID
Your **USER ID** appears here...

Email address

Email address is verified.

Secondary email address (optional)

Phone number (optional)

Phone communication method

Text messages only
 Phone calls only
 Both text messages and phone calls

Security questions
Security questions can be used if you need to recover your account.

[Add or change security questions](#)

This is what the consumer will see and where your change will be visible.

beWellnm My Cart: 0 Strawberry Sign Out

Dashboard Benefits and Coverages Payments Local Help Documents Message Center

My Broker

Note: Brokers are certified by beWellnm to help you apply for and enroll in health coverage, answer questions you apply for premium assistance. Any broker who helped you in the past may appear on the list below. If you want any broker listed below to have access to your account, you can authorize them by clicking on the "Authorize" action. If you are authorizing a broker who is associated with an agency, your approval will be treated as agency level approval. Or, get help now! Work with a certified broker by accessing [Help on Demand](#). Services are free.

Filter By: Name Email Address Phone Status

1 Broker(s) Found Show: 10

Name	Email Address	Phone	Business Address	Status	Actions
KimTest Broker	Broker-Kim@yopmail.com	(505)868-0020	9600 Eubank Blvd NE 2525, Albuquerque, NM-87111	Authorized	...