Carrier Presentation Molina Healthcare of New Mexico, Inc.

PY2026

Meeting recording can be watched here
Password: MOLINANMPY26!





Who We Are...

Molina Healthcare, Inc. is a FORTUNE 500 company, currently ranked 125. The organization provides managed health care services under the Medicaid and Medicare programs and state insurance marketplaces. As of August 2025, Molina serves approximately 5.4 million members across 21 states.

Vision: We envision a world where effective medical care is available to every person, no matter the impact of social determinants of health on their lives. We will distinguish ourselves as the low cost, most effective and reliable health plan delivering government-sponsored care.

Mission: To erase inequities in the way different populations are treated and served. To improve the health and lives of our members by delivering high-quality health care and to protect their health now and as they age, with a portfolio of solutions for every stage of their lives.

Disclaimer



"This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call your insurance agent or Molina Healthcare."

Service Areas



State Coverage: New Mexico

Molina serves these New Mexico counties

1. Bernalillo

2. Catron

3. Chaves

4. Cibola

5. Colfax

6. Curry

7. De Baca

8. Dona Ana

9. Eddy

10. Grant

11. Guadalupe

12. Harding

13. Hidalgo

14. Lea

15. Lincoln

16. Los Alamos

17. Luna

18. McKinley

19. Mora

20. Otero

21. Quay

22. Rio Árriba

23. Roosevelt

24. San Juan

25. San

Miguel

26. Sandoval

27. Santa Fe

28. Sierra

29. Socorro

30. Taos

31. Torrance

32. Union

33. Valencia



Hospitals – New Mexico

Bernalillo County:

- •Heart Hospital of NM @ Lovelace Medical Center
- •Lovelace Medical Center Downtown
- •Lovelace Westside Hospital
- •Lovelace Women's Hospital
- •Lovelace UNM Rehabilitation Hospital
- •UNM Cancer Research and Treatment Center
- **•UNM Health Sciences Center**

Chaves County:

- •Eastern New Mexico Medical Center
- •Lovelace Roswell Regional Hospital

Cibola County:

•Cibola General Hospital

Colfax County:

Miners Colfax Medical Center

Curry County:

•Clovis Plains Regional Medical Center

Dona Ana County:

•Mountain View Regional Medical Center

Eddy County:

- Artesia General Hospital
- Carlsbad Medical Center

Grant County:

•Gila Regional Medical Center

Guadalupe County:

Guadalupe County Hospital

Lea County:

- •Lea Regional Medical Center
- •Nor Lea Hospital District

Lincoln County:

•Lincoln County Medical Center

Los Alamos County:

•Los Alamos Medical Center

Luna County:

•Mimbres Memorial Hospital

McKinley County:

•Rehoboth McKinley Christian Health Care Services

Otero County:

•Gerald Champion Regional Medical Center

Quay County:

•Dan C Trigg Memorial Hospital

Rio Arriba County:

•Presbyterian Espanola Hospital

Roosevelt County:

•Roosevelt General Hospital

San Juan County:

•San Juan Regional Medical Center

Sandoval County:

•UNM Sandoval Regional Medical Center

Santa Fe County:

- •Santa Fe Presbyterian Medical Center
- •Christus St Vincent Physicians Medical Center
- Christus St Vincent Hospital

Sierra County:

•Sierra Vista Hospital

Socorro County:

Socorro General Hospital

Taos County:

Holy Cross Hospital

Union County:

Union County General Hospital

Las Vegas, NM:

•Alta Vista Regional Hospital

El Paso, TX:

- •El Paso Children's Hospital
- •The Hospitals of Providence East Campus
- •The Hospitals of Providence Horizon City Campus
- •The Hospitals of Providence Memorial Campus
- •The Hospitals of Providence Transmountain Campus

Lubbock, TX:

- Covenant Medical Center
- Covenant Children's Hospital
- Covenant Specialty Hospital
- •Grace Surgical Hospital

Show Low, AZ:

•Summit Healthcare Regional Medical Center

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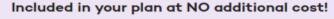
Molina Marketplace Benefits At A Glance - New Mexico

Affordable, quality health coverage for all. Learn more at ChooseMolina.com.

Call today! (833) 543-1893 (TTY: 711)









Teladoc Virtual Care Visits 24/7/365



Annual Wellness Visit - Adults



Routine Preventive Screenings -Children & Adults



Routine Vision Exams and Eyewear -Children (Ages 0-18)



Preventive Prescription Drugs



24-Hour Nurse Advice Line

	Molina Gold		Clear Cost Silver			
	Gold On Exchange Low Cost Generic Drugs	Turquoise 3 Low Cost Generic Drugs with EXTRA SAVINGS		Clear Cost Silver On Exchange	Clear Cost Turquoise 1 with EXTRA SAVINGS	Clear Cost Turquoise 2 with EXTRA SAVINGS
	Native American Gold LCS Low Cost Generic Drugs	Native American Turquoise 3 LCS Low Cost Generic Drugs EXTRA SAVINGS	Clear Cost Silver 73			
BENEFITS AND COST SHARE HIGHLIGHTS						
Deductible (Ind/Fam)	\$1,550 / \$3,100	\$500 / \$1,000	\$4,500 / \$9,000	\$4,800 / \$9,600	\$0 / \$0	\$200 / \$400
Drug Deductible (Ind/Fam)	Comb. w/Med	Comb. w/Med	Comb. w/Med	Comb. w/Med	Comb. w/Med	Comb. w/Med
Out of Pocket Max (Ind/Fam)	\$8,100 / \$16,200	\$3,000 / \$6,000	\$7,500 / \$15,000	\$9,300 / \$18,600	\$250 / \$500	\$1,200 / \$2,400
Emergency Room Facility	25%	10%	\$255 after ded	\$300 after ded	\$30	\$40 after ded
Urgent Care Services	\$20	\$10	\$90	\$100	\$3	\$10

§ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



	Molina Gold		Clear Cost Silver			
	Gold On Exchange Low Cost Generic Drugs	Turquoise 3 Low Cost Generic Drugs with EXTRA SAVINGS		Clear Cost Silver On Exchange	Clear Cost Turquoise 1 with EXTRA SAVINGS	Clear Cost Turquoise 2 with EXTRA SAVINGS
	Native American Gold LCS Low Cost Generic Drugs	Native American Turquoise 3 LCS Low Cost Generic Drugs EXTRA SAVINGS	Clear Cost Silver 73			
INPATIENT SERVICES						
Inpatient Facility Fee *Professional Fees May Apply	25% after ded	10% after ded	\$255 per visit after ded	\$300 per visit after ded	\$30 per visit	\$40 per visit after ded
OUTPATIENT PROFESSIONAL OFFICE VISITS SERVICES						
Primary Care	\$20	\$10	\$40	\$50	\$0	\$5
Specialty Care	\$50	\$25	\$90	\$100	\$3	\$10
Rehabilitative and Habilitative Services	\$20	\$10	\$40	\$50	\$O	\$5
Mental / Behavioral Health Services / Substance Use Disorder Services	\$O	\$0	\$0	\$O	\$O	\$0

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Molina Marketplace Benefits At A Glance - New Mexico



						THEATERINGARE	
	Moline	Molina Gold		Clear Cost Silver			
	Gold On Exchange Low Cost Generic Drugs	Turquoise 3 Low Cost Generic Drugs with EXTRA SAVINGS	Clear Cost Silver 73	Clear Cost Silver On Exchange	Clear Cost Turquoise 1 with EXTRA SAVINGS	Clear Cost Turquoise 2 with EXTRA SAVINGS	
	Native American Gold LCS Low Cost Generic Drugs	Native American Turquoise 3 LCS Low Cost Generic Drugs EXTRA SAVINGS					
OUTPATIENT HOSPITAL FACILITY	SERVICES						
Outpatient Facility Fee	25% after ded	10% after ded	\$250	\$300	\$5	\$35	
Outpatient Professional Fee	25% after ded	10% after ded	\$250	\$300	\$5	\$35	
Advanced Imaging and Specialized Scanning Services	25% after ded	10% after ded	\$90	\$100	\$3	\$10	
Routine X- Ray and Diagnostic Services	25% after ded	10% after ded	\$90	\$100	\$3	\$10	
Laboratory Tests	\$15	\$10	\$90	\$100	\$3	\$10	
PRESCRIPTION DRUGS [§]							
Preventive Drugs	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	
Tier-1: Preferred Generic	\$15	\$5	\$30	\$35	\$0	\$3	
Tier-2: Preferred Brand and Non-Preferred Generic	\$50 after ded	\$35 after ded	\$45	\$50	\$3	\$10	
Tier-3: Preferred Specialty	25% after ded	15% after ded	\$96	\$100	\$10	\$25	
Tier-4: Non-Preferred Brand	28% after ded	18% after ded	\$205 after ded	\$250 after ded	\$15	\$50 after ded	
Tier-5: Non-Preferred Specialty	30% after ded	20% after ded	\$240	\$250	\$25	\$65	

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Molina Marketplace Benefits At A Glance - New Mexico





	Clear Cost Gold			
	Clear Cost Gold On Exchange	Clear Cost Turquoise 3 with EXTRA SAVINGS		
	Native American Clear Cost Gold LCS	Native American Clear Cost Gold Turquoise 3 EXTRA SAVINGS		
BENEFITS AND COST SHARE HIGHLIGHTS				
Deductible (Ind/Fam)	\$3,000 / \$6,000	\$700 / \$1,400		
Drug Deductible (Ind/Fam)	Comb. w/Med	Comb. w/Med		
Out of Pocket Max (Ind/Fam)	\$6,000 / \$12,000	\$2,800 / \$5,600		
Emergency Room Facility	\$150 after ded	\$75 after ded		
Urgent Care Services	\$60	\$20		
INPATIENT SERVICES				
Inpatient Facility Fee *Professional Fees May Apply	\$150 per visit after ded	\$75 per visit after ded		
OUTPATIENT PROFESSIONAL OFFICE VISITS SERVICES				
Primary Care	\$20	\$7		
Specialty Care	\$60	\$20		
Rehabilitative and Habilitative Services	\$20	\$7		
Mental / Behavioral Health Services / Substance Use Disorder Services	\$0	\$0		

§ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico





	Clear C	est Gold		
	Clear Cost Gold On Exchange	Clear Cost Turquoise 3 with EXTRA SAVINGS		
	Native American Clear Cost Gold LCS	Native American Clear Cost Gold Turquoise 3 EXTRA SAVINGS		
OUTPATIENT HOSPITAL FACILITY SERVICES				
Outpatient Facility Fee	\$125	\$60		
Outpatient Professional Fee	\$125	\$60		
Advanced Imaging and Specialized Scanning Services	\$60	\$20		
Routine X- Ray and Diagnostic Services	\$60	\$20		
Laboratory Tests	\$60	\$20		
PRESCRIPTION DRUGS ⁶				
Preventive Drugs	No Charge	No Charge		
Tier-1: Preferred Generic	\$20	\$5		
Tier-2: Preferred Brand and Non-Preferred Generic	\$30	\$10		
Tier-3: Preferred Specialty	\$75	\$50		
Tier-4: Non-Preferred Brand	\$100 after ded	\$100 after ded		
Tier-5: Non-Preferred Specialty	\$190	\$125		

§ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount. This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call your insurance agent or Molina Healthcare.

Wellness Program



Molina Healthy Rewards

Molina is proud to offer our wellness program called Molina Healthy Rewards.



Smoking cessation



Diabetes management



Managing depression



High blood pressure



Asthma management



Healthy living video library - exercise, diet and nutrition

Molina Healthy Rewards will offer a gift card to all eligible members (18+) on their health plan who complete the steps below.

- · Log in to their My Molina portal
- Complete the Molina Healthy Rewards Molina Wellness Assessment
- Complete their annual physical Visit your primary care provider (PCP) for their annual Wellness Examination at no cost to or request a covered In-Home Assessment from Care Connections.

^{*}Rewards and program benefits are available for redemption only while the Subscriber or eligible Dependent is currently enrolled with a Molina Marketplace Health Plan. Molina Healthy Rewards is a voluntary program. It is available to all Subscribers and dependents 18 years or older at no cost. This program may be cancelled at any time.

Resources for Members



Provider Directory https://molina.sapphirethreesixtyfive.com/?ci=nm-marketplace

Provider directory platform designed to enhance the Molina member experience by enabling ease of use and ease of search to pinpoint the right provider information in order to obtain the right care .

BeWellNM Site https://getcovered.bewellnm.com/individual/

If you want to buy a plan, please go to BeWellNM Enrollment Site https://bewellnm.com/

Molina Marketplace Site https://molinamarketplace.com

Award-winning public website with ACA-specific content and easy-to-access resources geared toward our brokers, members, and providers.

Molina Healthcare of New Mexico Member Services Number: 1-888-295-7651

Premium Billing Process



As of Plan Year 2026, Molina Healthcare of New Mexico will directly handle premium payments for exchange members. This marks a shift from previous years when BeWellNM processed payments.

Binder Payments: Members must make a binder payment before receiving their Member ID card. This typically takes 1–2 business days post-enrollment.

Broker Portal Access: Brokers can view payment status, net due amounts, and paid-thru dates via the Evolve Broker Portal https://account.evolvenxt.com

Payment Portal: Members can pay via <u>BillMatrix</u> without needing a portal login. <u>https://webpayments.billmatrix.com/MHCInitialPayGuest</u>

Pay by Phone: 1-800-253-0217 Monday - Friday 8:00 AM - 6:00 PM Local Time

Pay by Bill Pay: Set up is required through member's bank or credit union, not Molina. Please use the primary subscriber ID as the account number.

Pay by Mail: Please write your subscriber/account number on your check/money order.

Standard Delivery	Overnight Delivery
Molina Healthcare	Molina Healthcare Dept #75159
P.O. Box 75159	350 N. Orleans St. Ste 800
Chicago, IL 60675-5159	Chicago, IL 60654-1529

Resources for Assisters



Molina Healthcare Broker Services Unit

Main Number: 1-855-885-3179

Hours: 6:00 AM – 6:00 PM MT, Monday – Friday (MST)

Broker Portal: <u>Account.EvolveNXT.com</u>

Broker Services: <u>MPBrokerSupport@MolinaHealthcare.com</u>



Questions?

Reminder: Brokers are encouraged to be contracted and appointed with all carriers offering health plans through BeWell for Plan Year 2026.

