

[View this email in your browser](#)



PY26 Certification Reminder

PY26 Certification Training needs to be **completed by August 31** to be certified for PY26. PY26 Certification training will not reopen after August 31.

Below are the steps you need to take to ensure a seamless transition to the new system.

- If you did not already reset your password, you can go to learn.bewellnm.com and click "Forgot Password".
- Each "Forgot Password" request requires a new link and can take up to 15 minutes to receive.
- Please make sure all of your profile information is up to date. Please reference [this instructional video](#) to help you reset your password and update all required fields.

Please email partners@nmhix.com if you have any questions or need assistance.

Federal Updates

- Deferred Action for Childhood Arrivals (DACA)
 - The federal government has determined DACA recipients are no longer eligible for coverage.
 - All current DACA enrollees will see their coverage end on September 30, 2025.

- BeWell will be notifying these customers on Sep 1st.
- Low-income individuals and households
 - The federal government has removed New Mexico's special enrollment period for those with household income up to 200% of the federal poverty level (about \$62,400 per year for a family of four).
 - Please ask consumers seeking coverage in this category if they have had other life changes. They may qualify through a different qualifying life event.
- Losing Medicaid
 - The federal government has made significant changes to Medicaid. These changes are not in effect for PY26.
 - Questions about Medicaid coverage should go to the New Mexico Health Care Authority.
- Documents to confirm income
 - The federal government is requiring BeWell to request more documents for some applicants.
 - If BeWell is unable to confirm a customer's income using federal data sources, we will request documentation from the customer.
 - They will have 90 days to provide this documentation but can still receive advance premium tax credits (APTC) and enroll while they send us their information.
- Restrictions on savings for some customers
 - People who are ineligible for Medicaid due to their immigration status and the five-year bar will no longer be eligible for APTC starting in plan year 2026.
 - For people who are not U.S. citizens, only people who qualify as "eligible aliens" will qualify for APTC, Cost-Sharing Reductions and other savings starting in plan year 2027.
 - All "eligible aliens" will need to show proof of immigration status to qualify.
 - Some lawfully present individuals who receive these savings now may no longer be eligible starting in plan year 2027.
- BeWell continues to receive guidance from CMS and will share additional updates [here](#).
- In addition, the *Federal Laws and Rule Changes* module of the PY26 Certification Training includes all of the recent federal updates. We encourage you to review this section again if you have already completed the training.
 - Instructions on how to re-access a module have been added to the LMS Navigation & Certification Guide that can be found [here](#).

Stay up to date with BeWell and your colleagues by joining the Voice of the Assister calls on the last Tuesday of the month from 9-10am. Contact partners@nmhix.com to make sure you receive the meeting invitation. You can also find our Frequently Asked Questions [here](#).

Important Reminders

- You must complete the PY26 Certification Training to be enrolled in the NMHIX System Training.
 - The New NMHIX System Training must be completed by October 15 to receive portal access in the new NMHIX system.
-

Need Help?

Partners Inbox:

- Broker ID Proofing
- Certification Inquiries
- TimeTap Scheduling Tool
- Carrier Contacts
- Training Requests
- Broker Event Requests

Contact Center Inbox:

- Eligibility Questions
- Consumer ID Proofing
- Application Inquiries
- Enrollment Files
- AOR Requests
- System Issues

Nathan Garduño, Broker Relations Specialist:

- Broker recruitment and retention
- Broker Complaints
- Agency Acquisitions
- BeWell Marketing Materials

Email Partners

Email CEC

Email Nathan

Follow Us on Social Media



Copyright (C) 2025 BeWell, New Mexico's Health Insurance Exchange. All rights reserved.

Our mailing address is:

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe](#)

