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Meeting Recording can be watched [here](#)
Passcode: HCANMPY26!

HEALTH CARE AFFORDABILITY FUND UPDATES

SEPTEMBER 24, 2025

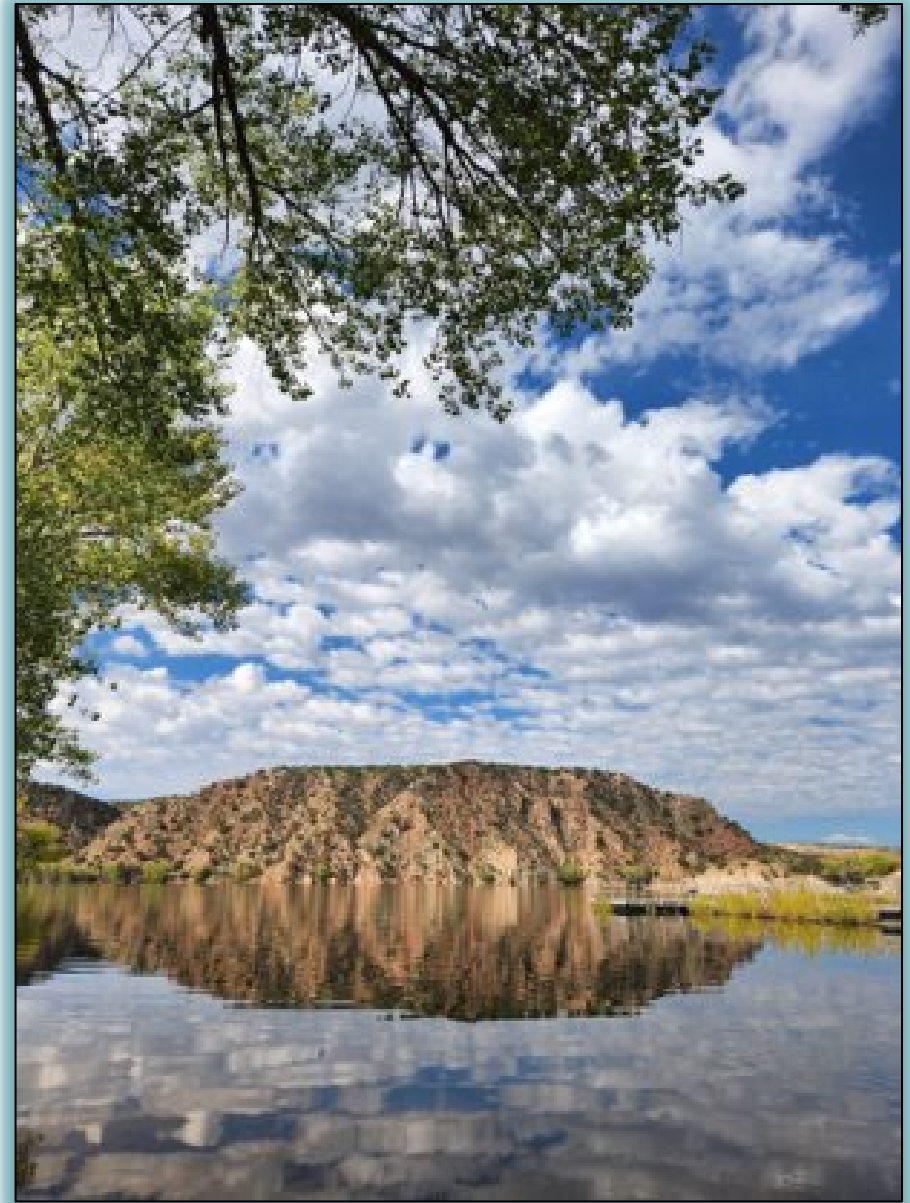
DEANNA STOCK AND CYNTHIA C CISNEROS

INVESTING FOR TOMORROW, DELIVERING TODAY.

BEFORE WE START...

On behalf of all colleagues at the Health Care Authority, we humbly acknowledge we are on the unceded ancestral lands of the original peoples of the Pueblo, Apache, and Diné past, present, and future.

With gratitude we pay our respects to the land, the people, and the communities that contribute to what today is known as the State of New Mexico.



A cloudy morning looking over Santa Cruz Lake.

Photo taken by HCA employee Jessica Gomez



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Investing for tomorrow, delivering today.

MISSION

We ensure New Mexicans attain their highest level of health by providing whole-person, cost-effective, accessible, and high-quality health care and safety-net services.



VISION

Every New Mexican has access to affordable health care coverage through a coordinated and seamless health care system.

GOALS



LEVERAGE purchasing power and partnerships to create innovative policies and models of comprehensive health care coverage that improve the health and well-being of New Mexicans and the workforce.



BUILD the best team in state government by supporting employees' continuous growth and wellness.



ACHIEVE health equity by addressing poverty, discrimination, and lack of resources, building a New Mexico where everyone thrives.



IMPLEMENT innovative technology and data-driven decision-making to provide unparalleled, convenient access to services and information.

DISCLAIMER:

The intent of the information provided is to be a general summary and does not take the place of written guidelines, laws, or regulations. The information within this presentation is subject to change based on a fast-changing policy environment.



INTRODUCTION

This presentation will provide you with an overview of the Health Care Affordability Fund (HCAF) and the Marketplace Affordability Program (MAP).

If you have questions, reach out to:

- DeAnna Stock, Health Care Affordability Program Coordinator, deanna.stock@hca.nm.gov
- Jess Rosenthal, Affordability and Expansion Director, jessica.rosenthal@hca.nm.gov
- Cynthia C Cisneros, Public Outreach Coordinator, cynthia.cisneros@hca.nm.gov



MAIN TOPICS

Overview of the Health Care Affordability Fund

Updates and changes on:

- Marketplace Affordability Program
- Federal Law and Rule Changes
- Small Business Health Insurance Premium Relief Initiative



HEALTH CARE AFFORDABILITY FUND

Originally passed and signed into state law in 2021, the Health Care Affordability Fund was established to create programs that reduce health insurance premiums and out-of-pocket costs for individuals, families, and small businesses.

- These programs are subject to annual legislative appropriation.

You'll also hear this referred to as HCAF or "The Fund".

Programs include:

- The Health Insurance Marketplace Affordability Program
- The Small Business Premium Relief Initiative
- Coverage Protection Programs



THE HEALTH INSURANCE MARKETPLACE AFFORDABILITY PROGRAM

THE HEALTH INSURANCE MARKETPLACE AFFORDABILITY PROGRAM

Marketplace Affordability Program (MAP) is one of the larger initiatives funded by HCAF and **only** applies to plans sold on BeWell's marketplace platform. **2026 programs are similar to 2025.**

Costs the Marketplace affordability programs cover:

Monthly premiums

- New Mexico Premium Assistance (NMPA)
- Native American Premium Assistance (NAPA)
- Medicaid Transition Premium Relief (MTPR)

Annual out-of-pocket costs

- State Out-of-Pocket Assistance (SOPA) also known as **Turquoise Plans**



NEW MEXICO PREMIUM ASSISTANCE (NMPA)

Who is eligible?

- Individuals and families with income levels up to 400% FPL.
- Those who qualify for the federal Premium Tax Credit through BeWell.

What does NMPA do?

- Provides no-cost monthly premium options up to 200% FPL.
- Reduces premiums for those between 200-400% FPL.



NATIVE AMERICAN PREMIUM ASSISTANCE (NAPA)

State-funded premium assistance is enhanced for registered members of federally-recognized tribes.

- Those **under 300% FPL** are offered a \$0 premium for the lowest cost plan from each issuer under the NAPA program.
- **Between 300-400% FPL** have a consumer responsibility between 1-8.5% of household income for the SLCSP.
- The state pays what would otherwise be owed for the plan after accounting for the federal APTC and NMPA.
- Non-essential health benefits (EHB), such as adult vision, can be included in the NAPA amount to bring the consumer responsibility to \$0.



STATE OUT-OF-POCKET ASSISTANCE (SOPA)

Who is eligible?

- Individuals and families up to 400% FPL qualifying for the federal Premium Tax Credit through BeWell.

What does it do?

- Directly reduces deductibles, maximum out-of-pocket limits, copayments, and coinsurance for certain plans.

To benefit from SOPA, consumers must select a **Turquoise Plan through BeWell.**

2025 & 2026: 400% FPL eligibility limit



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TURQUOISE PLANS

- Turquoise Plans are plans that have extra savings on out-of-pocket costs that are provided by the State of New Mexico.
- Turquoise Plans are clearly marked for consumers to know which plans qualify for extra savings
- IMPORTANT: If a consumer is between 200.01 – 250% FPL and qualifies to purchase a Turquoise plan but chooses to purchase a Silver plan, they will only be getting an AV of 73% instead of an AV of 90%.



TURQUOISE LEVELS

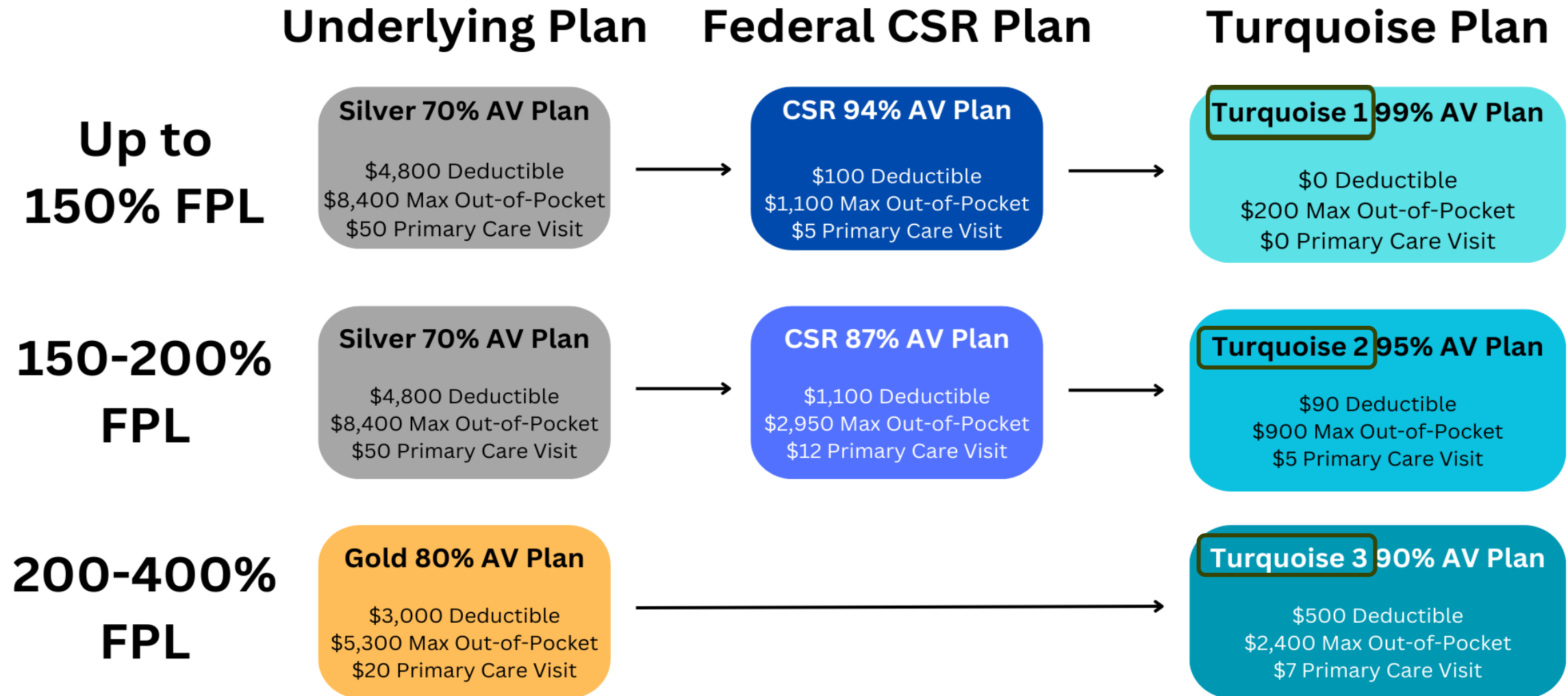
Turquoise Plans are enhancements of **Silver plans** for consumers under 200% FPL or **Gold plans** for consumers between 200-400% FPL. Consumers should choose a Turquoise Plan to get the maximum out-of-pocket savings. The plans are called “Turquoise” make it easy to identify for the consumer.

Plan Number	Turquoise 1	Turquoise 2	Turquoise 3
FPL Range	Up to 150%	150-200%	200-400%
Actuarial Value	99% AV	95% AV	90% AV
Underlying Metal Level	Silver	Silver	Gold



EXAMPLES OF TURQUOISE OUT-OF-POCKET COST REDUCTIONS

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These are examples and may not reflect actual PY26 Plan Designs. Learn more about MAP PY26 Policy & Procedure Manual: <https://tinyurl.com/PY26-MAP-Guidance>



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MEDICAID TRANSITION PREMIUM RELIEF (MTPR)

- Some people who lose Medicaid eligibility may qualify for help through New Mexico's MTPR Program.
- Through the MTPR Program, the first month's premium is covered for qualifying individuals moving from Medicaid to a health plan on BeWell.
- To qualify, an individual must have lost Medicaid eligibility, be eligible for PTC, and have an income up to 400% FPL.



2026 FEDERAL LAW AND RULE CHANGES AND HCA RESPONSES

ENHANCED FEDERAL PREMIUM SUBSIDIES ARE SCHEDULED TO EXPIRE IN 2026

- Federal premium tax credits were enhanced by the American Rescue Plan Act (ARPA) and extended by the Inflation Reduction Act (IRA).
- Without congressional action, the enhanced federal premium subsidies are scheduled to sunset December 31, 2025.
- This would cause an average premium increase of \$700 per person and an average 75% premium increase. This would also eliminate assistance for households with income over 400% FPL.

HCA Response:

The New Mexico Legislature appropriated funds to HCA to cover the loss of enhanced PTCs for enrollees up to 400% FPL, which will mitigate premium increases for most enrollees.



MANY LAWFULLY PRESENT NON-CITIZENS UNDER 100% FPL WILL LOSE PTC ELIGIBILITY

- HR 1 eliminates PTC eligibility for Marketplace enrollees under 100% FPL who are ineligible for Medicaid because of their immigration status.
- Change occurs January 1, 2026 and impacts nearly 1,000 current low-income BeWell enrollees.
- Enrollees still qualify for Marketplace coverage but do not qualify for federal premium or cost sharing assistance.

HCA Response:

HCA is working with BeWell to identify a solution to maintain Marketplace coverage by providing state-funded assistance. Due to the late policy change, manual processes will need to be implemented. Broker engagement will be essential. More details will be shared soon.



DACA ELIGIBILITY FOR PTC HAS BEEN RESCINDED BY RULE

- The Marketplace Integrity and Affordability (MIA) rule went into effect on August 25. The rule eliminates Marketplace and PTC eligibility for Deferred Action for Childhood Arrival (DACA) Recipients.
- Approximately 100 BeWell enrollees will lose Marketplace coverage on September 31, 2025 due to this change.

HCA Response:

HCA has issued guidance to provide financial assistance to DACA Recipients losing coverage through the end of 2025. Individuals losing Marketplace coverage can enroll in their carrier's off-exchange Clear Cost Gold plan to receive continued state financial assistance.



SMALL BUSINESS HEALTH INSURANCE PREMIUM RELIEF INITIATIVE

SMALL BUSINESS INITIATIVE

Who is eligible?

- Small businesses with between 2 and 50 employees, or full-time equivalents, that purchase ACA-compliant small group plans.

Benefits?

- 10% discount on premiums for Bronze and Silver plans
- ***New starting July 1, 2025*** 15% discount on premiums for Gold and Platinum plans

These benefits are available off-marketplace through the participating carriers: Blue Cross Blue Shield of New Mexico, Presbyterian Health Plan, and United Healthcare.





THANK
YOU!



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2025 BEWELL NM OPEN ENROLLMENT KICK OFF ANGELINA VIGIL

PED TRAINER, COMMUNICATION/EDUCATION BUREAU, MEDICAL ASSISTANCE DIVISION

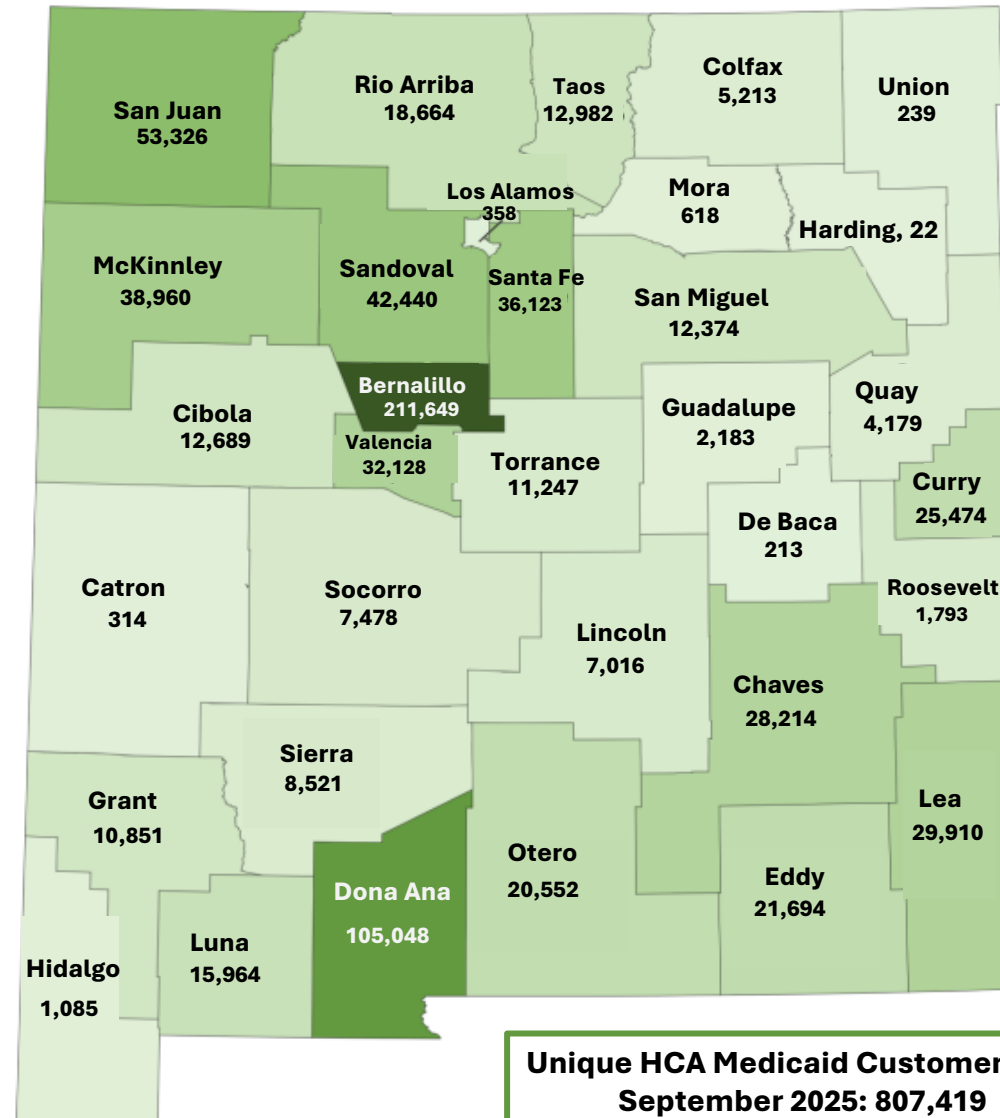
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MEDICAID UPDATES

HCA MEDICAID CUSTOMERS SEPTEMBER 2025

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HCA Interactive Customer Map



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EXCITING YESNM FEATURES FOR CUSTOMERS



- **Single Sign-on:** This feature enhances security for the enrollment process and access to all available benefits and services such as Child Support, Medicaid, SNAP, Cash Assistance, Energy Assistance, Behavioral Health, and Childcare.
- **Dynamic Application:** The dynamic application, only asks customers the necessary questions to determine their eligibility for programs and services based on the programs they are applying for.
- **Let us Help You Screening Assist:** This feature helps customers find the programs and services that might help them based on their answers to a few basic questions.
- **Mobile App:** The mobile app gives customers all the functionality of YesNM at their fingertips in a convenient, mobile application.
- **Proactive Notifications and Check-Ins:** Customers receive notifications and check ins about their status, upcoming events, and required actions to help stay on track with the management of their benefits and services.
- **Document Upload:** Customers can easily submit documents to HCA from their computer or mobile device in seconds.

[NM HSD Portal](#)



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LAUNCH OF Turquoise Claims

In December 2025, the NM Medicaid Provider Web Portal will be replaced with Turquoise Claims at [YES.NM.GOV](https://yes.nm.gov).

- **The NM Medicaid provider portal will no longer be accessible.**

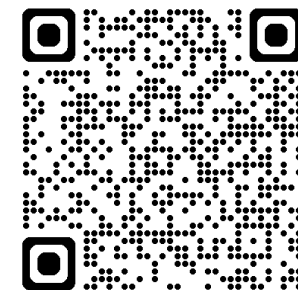
You will be required to create a new account in YES.NM.GOV to use the new system, if you don't already have one. Instructions for creating a new account can be found here: [New Account Creation.pdf](#).

If needed, there will be instructional videos outlining how to access Turquoise Claims.

The Turquoise Claims landing page is also accessible on the HCA website: <https://www.hca.nm.gov/turquoise-claims/>, which will help you stay current on the most up-to-date information that has been released regarding the new system.

This page is also used as a repository for all communications that have been sent out. This section is located at the bottom of the page and contains links to a PDF format of these released documents:

Questions? Email us at HCA-TurquoiseClaims@hca.nm.gov.



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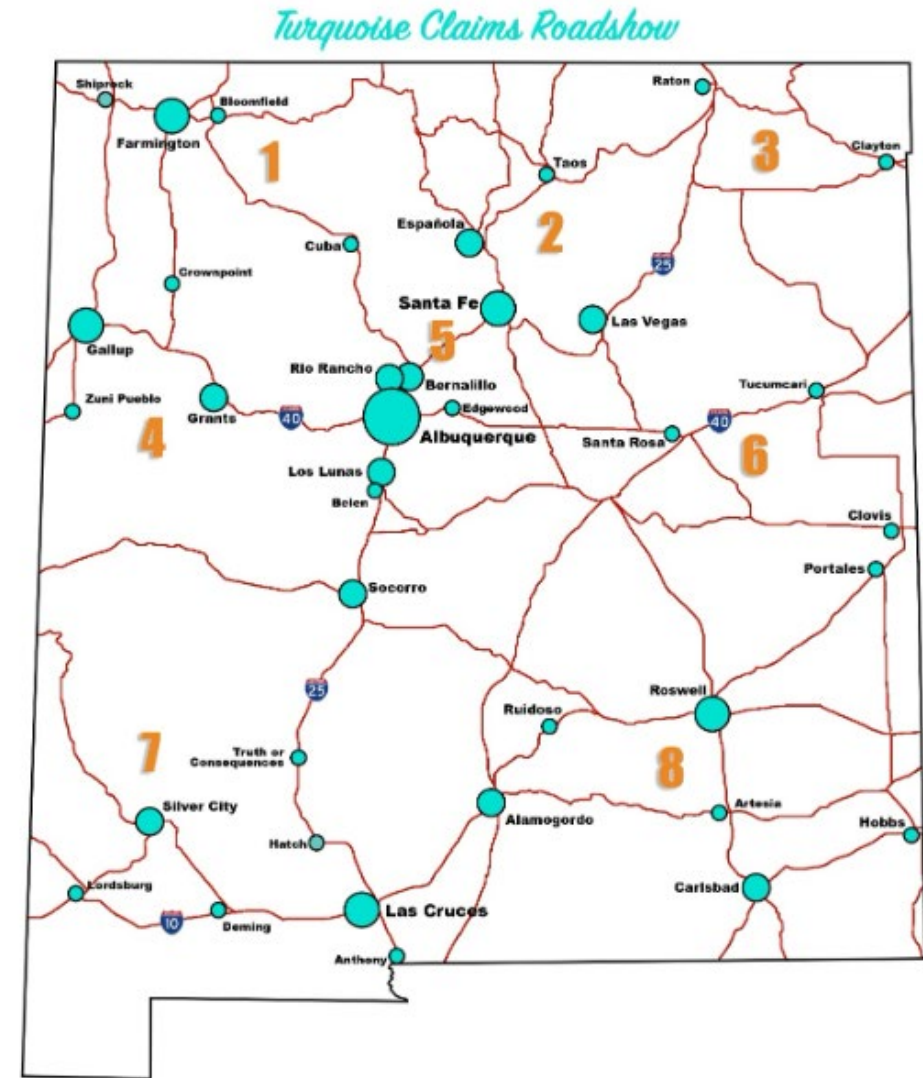
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ROADSHOW FOR MEDICAID PROVIDERS

To raise awareness for this new system launch, representatives from HCA and Conduent will be visiting locations throughout New Mexico, **October through December leading up to Go-Live.** At these presentations, we will introduce and demonstrate Turquoise Claims, explain its features, and answer any questions.

Keep an eye on your email for specific dates and times or click on the link below to see the roadshow schedule.

[Turquoise-Claims-Roadshow-Flier 082725.pdf](#)



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PE DETERMINERS – NEW FEATURES

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SYSTEMS USED WITHIN YESNM

Provider and PED Enrollment System

HCA and MAD PE program will now be using the Provider and Presumptive Eligibility Determiner(PED) Enrollment System. This system will be used for providers and individuals to apply to become a Medicaid provider or P E D. It will also be used for provider billing services and for training.



Learning Management System

HCA and MAD PE program will now be using the Learning Management System (LMS), (also known as Percipio), for creating, managing, delivering, and tracking educational training programs.

YES.NM.GOV

The new YES.NM.GOV is working towards a one stop shop for all assistance programs. The new YES.NM.GOV website is now available to submit child support applications and regular customer applications. YES.NM.GOV for PEDs has the added functionality to allow PEDs to submit applications for additional assistance programs on behalf of customers, such as Food and Nutrition (SNAP), Financial Assistance, and Housing and Utilities program (LIHEAP).



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Welcome, Angelina!

Welcome Angelina Vigil! This is your one stop shop for Presumptive Eligibility Determiners.

[Apply for PE](#)[My Dashboard](#)[Provider Links](#)[My Profile](#)[Sign Out](#)

Search

Benefit Status PE Application Status

Search beneficiaries applications and cases.

Search by First Name ⓘ

Search by Last Name ⓘ

Date of Birth

Search by Case #

[+ Show Advanced Search](#)

Search Benefit Status



MEDICAID PROVIDER LINKS

Provider/PED/PED Applicant Links

On this page the provider, provider admin, Presumptive Eligibility Determiners (PED) and PED applicant will be able to access the provider enrollment path to enroll as a provider, update your specialty, provide documents, or to revalidate your status as a provider, continue to provider enrollment, recertification and revalidation



Provider/PED Enrollment

Health care providers, provider admins, PEDs, and PED applicants are essential to build a healthier New Mexico. We are committed to ensuring the top quality of health care and program assistance for New Mexicans. For provider enrollment, documentation uploads, revalidation and PED provider enrollment continue here.

[Continue To Provider /PED Enrollment, Recertification, Revalidation →](#)

*PEDs will submit a supplemental application inside of Provider and Presumptive Eligibility Determiner(PED) Enrollment System to request account changes. The request will be reviewed and processed by MAD PE program team.

Learning Management System

This section is designed to deliver educational training resources to providers, active PEDs and PED applicants. Continued education ensures providers and PEDs are up to date on changes to policies, understand billing and coding procedures and maintain necessary certifications to continue services. To access training materials, track progress and meet the quality standards needed for healthy New Mexicans "click the link".

[Continue To Learning Management System →](#)



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Get Assistance ▾

Employers & Providers ▾

Sign In ▾

Welcome YES.NM.GOV

YES.NM.GOV is your one-stop shop for help. You can use YES.NM.GOV to find, apply for and manage health and human services programs and services. Say YES to the help you deserve New Mexico!

Create An Account

How To Apply →



HCA PROGRAMS AVAILABLE FOR APPLICATION SUBMISSION IN YESNM



Get Assistance ▲

Employers & Providers ▾

Sign In ▾

Food & Nutrition

Food & Nutrition

Housing & Utilities

Housing & Utilities

Child Support

Child Support

Medical & Health

Medical & Health

Behavioral Health Services

Get Help Now - 988

Financial Assistance

Financial Assistance



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FOOD AND NUTRITION



Food & Nutrition

There are many programs in New Mexico that offer food and nutrition services. Some programs help people pay for food. Some programs provide food or meals for people. Other programs teach people about making healthier food choices.

Program Overview

The Supplemental Nutrition Assistance Program, or SNAP, is a state and federal program that helps people buy the food they need. It is the largest food program in America. To get SNAP, all eligibility factors must be met. If someone is approved for SNAP, they get money to buy food each month. They are issued an Electronic Benefits Transfer (EBT) card. The card can be used like a debit card at participating grocery stores, convenience stores and farmer's markets. Each month someone is eligible benefits will be loaded to the EBT card. SNAP EBT cards can be used to buy food or seeds to grow food.

What You Should Know

You need to apply for SNAP to see if you are eligible. Your SNAP will start from the date you apply. You may also need to complete an interview with state staff. The interview can be in person or by phone. SNAP applications can take up to 30 days to be processed. Sometimes people can get SNAP faster. This emergency assistance is called "Expedited SNAP". SNAP benefits are usually approved for a year. You may need to tell us about your household every 6 months. This is called an interim report. Your SNAP benefits may end if you do not complete it. We will let you know if something is needed and when it is needed.



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FINANCIAL ASSISTANCE



Financial Assistance

New Mexico offers financial assistance. It's available through work programs. It's also available through cash assistance programs. People can be in these programs for a set amount of time. These programs help people get back on their feet.

Benefits & Services

Temporary Assistance for Needy Families

General Assistance Disability

General Assistance Unrelated Child



HOUSING AND UTILITIES



Housing & Utilities

New Mexicans can get help with housing and utilities.

Housing help can come from community services or supportive housing. There are also programs that help pay home heating, cooling and water costs. These programs help people live safely.

Energy Assistance

Program Overview

The Low-Income Energy Assistance Program (LIHEAP) helps New Mexicans heat or cool their homes. LIHEAP can help people stay warm in the winter and cool in the summer. To get LIHEAP you need to meet program guidelines. When someone is approved for LIHEAP, they can get help with utilities. This includes help paying for gas, electricity, and propane. It also helps buy bulk fuel like wood and pellets. Energy bills can be up to 30% of a low-income family's monthly income. This is true in peak winter heating and summer cooling months. LIHEAP can help people live safely in their homes.

What You Should Know

Households can apply for LIHEAP once a year. Applications can be submitted anytime between October 1 and September 30. You may need to provide proof of things to get LIHEAP. This includes proof of identity for an adult in your household. We'll need proof of your household income and utility expense. In some cases, you may be able to get LIHEAP faster. You may get it faster if you have a disconnect notice. You may also get it if you are almost out of wood or propane. You may need to complete an interview before your application can be processed. We will let you know what you may need.



HCA PROGRAM RESOURCES

LOOKING FOR INFORMATION OVERVIEW

Emergency Contact Information

Information for Recipients

Americans with Disabilities Act

Eligibility Guidelines

Citizenship Requirements

Earned Income Tax Credit

Income and Resources Guidelines (FPLs)

State Verification Plan

Health Care

(HIPAA) Recipient Privacy and
Confidentiality

Resources

Special Programs

Federal Poverty Level Guidelines – Income Eligibility

Eligibility for all programs is partially based on an individual's or family's countable household income. Levels vary based on the category of eligibility, but all are calculated as a percentage of the Federal Poverty Guidelines (FPL), which are established by the United States Department of Health and Human Services. To view the current FPL for a particular program, click on the appropriate link below.

Income Support Division

NM LIHEAP Point and Income Guide

[NM LIHEAP Point and Income Guide FFY 2025](#)

[NM LIHEAP Point and Income Guide FFY 2024](#)

[NM LIHEAP Point and Income Guide FFY 2023](#)

[NM LIHEAP Point and Income Guide FFY 2022](#)

[NM LIHEAP Point and Income Guide FFY 2021](#)

Eligibility Guidelines for Programs such as SNAP and TANF

[Income Eligibility Guidelines for SNAP and Financial Assistance \(October 1, 2024-September 30, 2025\)](#)

Medical Assistance Division

Federal Poverty Levels

[2025-2026 Federal Poverty Level Guidelines](#)

[2024-2025 Federal Poverty Level Guidelines](#)

[2023-2024 Federal Poverty Level Guidelines](#)

[2022-2023 Federal Poverty Level Guidelines](#)

[2021-2022 Federal Poverty Level Guidelines](#)

[2020-2021 Federal Poverty Level Guidelines](#)

[2019-2020 Federal Poverty Level Guidelines](#)

[2018-2019 Federal Poverty Level Guidelines](#)

[2017-2018 Federal Poverty Level Guidelines](#)

Income and Eligibility Guidelines for Medicaid

[2025-2026 MAD 029 Aged, Blind and Disabled Medicaid Programs](#)

[2025-2026 MAD 029 Aged, Blind and Disabled Medicaid Programs](#)

[2025-2026 MAD 222 Affordable Care Act Medicaid](#)

[2024-2025 MAD 222 Affordable Care Act Medicaid](#)

[2024-2025 MAD 029 Aged, Blind and Disabled Medicaid Programs](#)

[2023-2024 MAD 222 Affordable Care Act Medicaid](#)

[2023-2024 MAD 029 Aged, Blind and Disabled Medicaid Programs](#)

[Federal Poverty Level Guidelines - Income Eligibility - New Mexico Health Care Authority](#)

CHOOSING OR CHANGING AN MCO

- All applicants, including Native Americans who choose to or are required to be enrolled in Turquoise Care and individuals applying only for Presumptive Eligibility, are encouraged to select an MCO on their Medicaid application
 - Value Added Services All MCOs
- Anyone who has not been identified as Native American who is required to be in Turquoise Care and does not choose an MCO will be assigned to one
- Applicants should make sure that their providers are in their chosen MCO's network
- After choosing or being assigned to an MCO, a client will have 3 months to change to a different MCO
 - After the 3-month switch period, members will be 'locked in' and will remain enrolled with their MCO until their annual open enrollment period (provided they remain Medicaid eligible)
 - Some MCO switches are allowed during the lock-in period but must meet specific 'for cause' reasons (and be approved by the Medical Assistance Division)
- For questions about their MCO or switching to a different MCO, clients should call the Medicaid Call Center (1-800-283-4465) or go on-line. PEDs may request MCO changes on behalf of the client through the PEDs YESNM account [NM HSD Portal](#)



MCO ENROLLMENT RULES

- If the individual was previously enrolled with a MCO and lost eligibility for 3 months or less, the individual will be re-enrolled with that MCO. (Individuals have 3 months to request a change at this time)
- If the individual has a family member enrolled in a specific MCO, they will be enrolled with the same MCO. (Individuals have 3 months to request a change at this time)
- The open enrollment period is 2 months prior to the start date of a new 12-month enrollment period. (Individuals may request an MCO change during this time, a client recertification period and open enrollment period maybe at different times in a 12-month period)
- Native Americans selecting Fee For Service Medicaid May select to enroll in Turquoise Care at any time or they can opt out at anytime

MCO Switch Request

This information must be submitted to HCA\MAD via written request and MUST be signed by the member or Legal Guardian/Power of Attorney as applicable.

- Name of each member needing to switch MCOs
- Social Security number of each member
- Reason why the member NEEDs to switch MCOs
- Doctor's Name and Office Phone number (as applicable)
- Member's Current Mailing Address including City/Zip Code
- Daytime Phone Number with Area Code
- Member's Current MCO, and MCO requesting to switch to

Members with Legal Guardian(s) or Power of Attorney must submit such documents when submitting their MCO switch request to HSD/MAD.

FAX TO: 505-476-6825

Or

MAIL TO: Human Services Department
Attn: Communication & Education Bureau/MCO Switch Request
Medical Assistance Division
PO Box 2348
Santa Fe, NM 87504-2348



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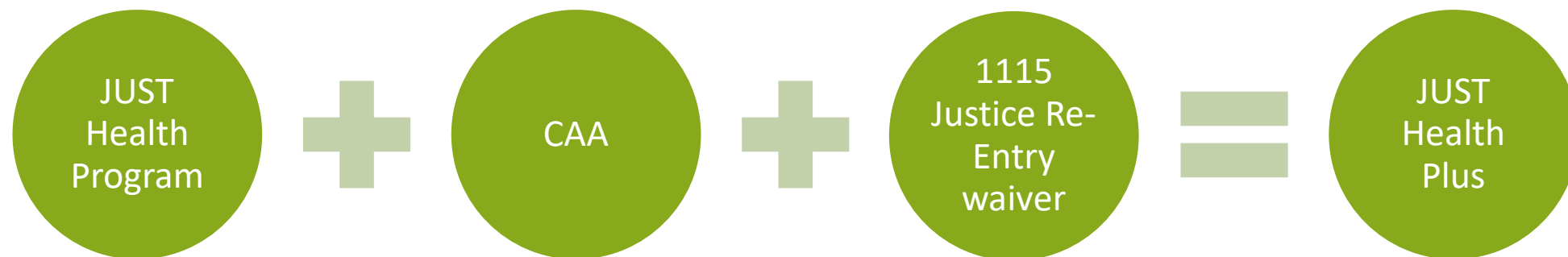
JUST HEALTH PLUS

JUSTICE RE-ENTRY WAIVER APPROVAL

- Removes the inmate exclusion to allow Medicaid to pay for select pre-release services
- Outlines parameters for pre-release services, including a **minimum set of 3 pre-release services that must be offered**:
 1. Care Management,
 2. Medication Assisted Treatment (MAT),
 3. 30-day supply of medication upon release.
- New Mexico is approved to cover **additional services**, such as HCV treatment.
- Allows coverage for a period **up to 90 days** immediately prior to the individual's expected release date.
- Offers optional **start-up funds** for planning and capacity building.
- Requires **implementation plan, readiness assessment and financial reinvestments**.
- **All options are subject to state budget availability**



JUST HEALTH PLUS



Look for more information on the HCA website:

www.hca.nm.gov/justice-initiatives/



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JUSTICE RE-ENTRY WAIVER MILESTONES

New Mexico Justice Reentry Demonstration Milestones and Goals



Milestone 1: Increasing coverage and ensuring continuity of coverage for individuals who are incarcerated

Goal: Ensure eligible individuals are enrolled in Medicaid and receive re-entry services prior to release



Milestone 2: Covering and ensuring access to the minimum set of pre-release services for individuals who are incarcerated to improve care transitions upon return to the community

Goal: Ensure medication and medical resource continuity upon reentry



Milestone 3: Promoting continuity of care

Goal: Strengthen community-based supports to prevent costly and avoidable emergency department visits or inpatient hospitalizations.



Milestone 4: Connecting to services available post-release to meet the needs of the reentering population

Goal: Improve the physical and behavioral health of individuals upon community reentry

Goal: Reduce recidivism

Goal: Decrease the number of formerly incarcerated individuals who face housing insecurity



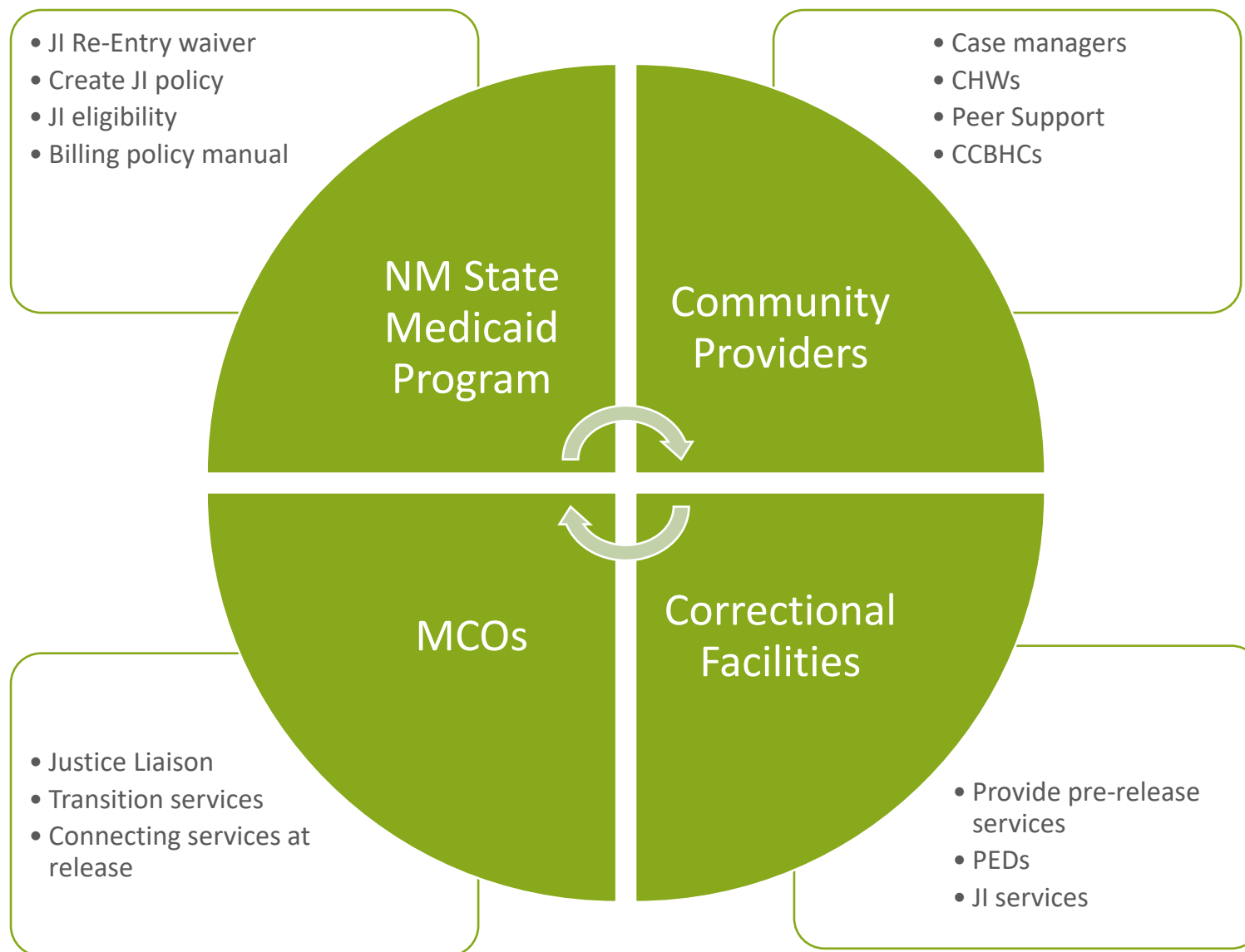
Milestone 5: Ensuring cross-system collaboration

Goal: Assist counties with implementation of the program and educate on Medicaid billing,

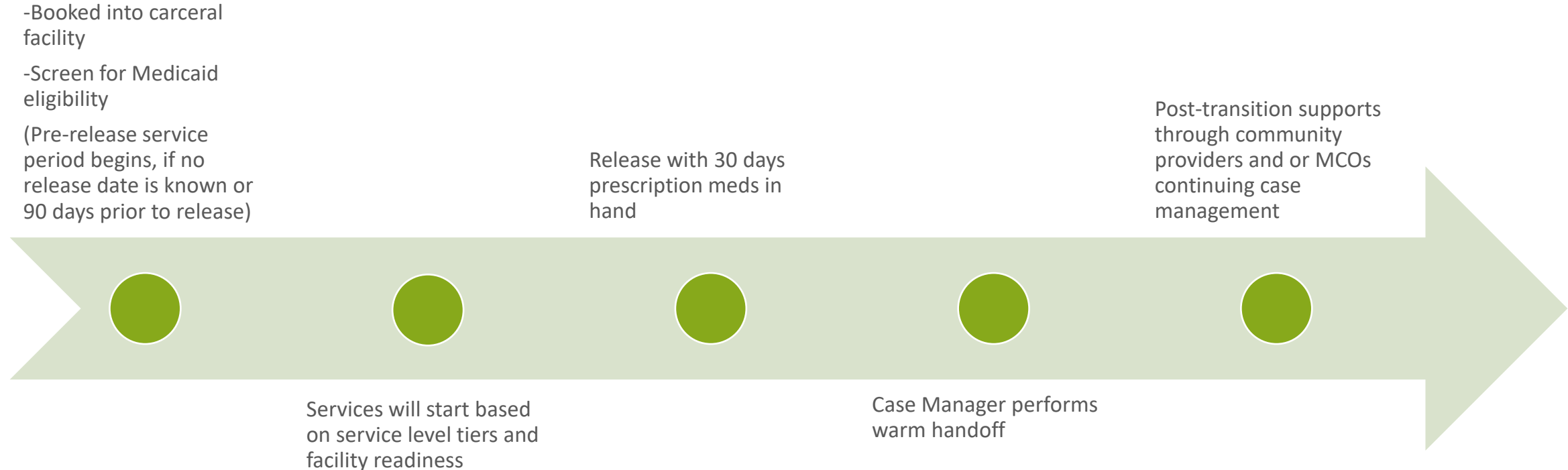
Goal: Partner with additional jail and county detention centers



PARTNERS INVOLVED IN RE-ENTRY SERVICES



JUSTICE INVOLVED RE-ENTRY FRAMEWORK



JI SERVICE LEVELS AND DEFINITIONS

Service Level 1 (Mandatory Minimum)	Service Level 2 (Includes 1 & 2)	Service Level 3 (All Approved Services)
•Medication Assisted Treatment (MAT) •Thirty Days of medications upon Release •Re-entry Case Management	•Medication Assisted Treatment (MAT) •Thirty Days of medications upon Release •Re-entry Case Management •Hepatitis C Diagnostic and Treatment Services •Peer Supports •CHW Services	•Medication Assisted Treatment (MAT) •Thirty Days of medications upon Release •Re-entry Case Management •Hepatitis C Diagnostic and Treatment Services •Peer Supports •CHW Services •Diagnostic Services, incl. Laboratory and Radiology •Prescribed Drugs •Medical Equipment and Supplies •Physical and Behavioral Health Clinical Consultation •Family Planning Services



CAA & 1115 IMPLEMENTATION PHASED IN APPROACH

Phase-in of facilities over time

- Based on state-defined cohorts and facility readiness
- CYFD JJS 2 facilities implemented
- NMCD begin Soft Launch with pilot facilities
 - Central NM Correctional facility
 - Western NM Correctional facility
 - Springer NM Correctional facility

Phase-in of services based on “readiness levels”

- Start with mandatory services; phase in optional services based on state budget authorization
- Depends on individual facility readiness

Phase 1 (CAA) January 2025	Phase 2 (NMCD) Summer 2025	Phase 3 2026	Phase 4 2027	Phase 5 2027
Implementation of CAA Section 5121 services (EPSDT screening and diagnostics and targeted case management)	Implementation of 1115 re-entry services, transition to automated processes for Section 5121 coordination and billing in CYFD and NMCD facilities	Implementation of automated processes for Section 5121 coordination and billing. Pilot with county facilities	Continue adding in County facilities and carceral facilities on tribes and pueblos	Continued system enhancements to promote continuity of care

*Based on state budget availability



NEXT STAKEHOLDER MEETING & FEEDBACK

Next JUST Health Plus quarterly stakeholder meeting

WHEN: Thurs., Sept. 25, 10:00 -11:30 a.m.

WHERE: Online (Zoom)

Register in advance for this meeting:

bit.ly/JUSTHealthSept



HEALTH CARE
AUTHORITY

Investing for tomorrow, delivering today.

CREATING AN APPLICATION TO BECOME A PED

INVESTING FOR TOMORROW, DELIVERING TODAY.

CREATING AN APPLICATION TO BECOME A PED

To ensure a successful Presumptive Eligibility Determiner (PED) program, within the Healthcare Authority (HCA) relies on consistent, highly effective performances by its PEDs. In our efforts to provide training to individuals wanting to become certified Presumptive Eligibility Determiners, HCA/MAD has implemented a self-paced computer-based training to be completed along with the passing of an exam with a score of 90% or higher. If the individual does not pass the first two exams during the initial training, a retake training or a live training is available upon request. If the exam is not successfully passed during both trainings, the PED will be suspended from requesting the Presumptive Eligibility Certification Training for 3 months. Thank you for your interest in becoming a Presumptive Eligibility Determiner. The new computer-based online training is now available! There are 3 sets of instructions to be followed to become a PED.

1. Create an account in YESNM and submit an application in the Provider and PED Enrollment system. Once your application is approved you will be given access to take the training.
2. Taking the PED Training. You must complete the training within 2 weeks of having your application approved. Once training is completed, the individual will be required to complete a program comprehension test with a score of 90% or higher. (Individuals will be given 2 attempts to pass the test). If the individual does not pass within both attempts, they will be able to take the training a second time with the same requirements.
3. Upload your training documents. Once the individual passes the test, they will upload their PED training certificate and their Presumptive Eligibility Determiner Agreement and Code of Conduct form.

HCA.PEDeterminers@hca.nm.gov

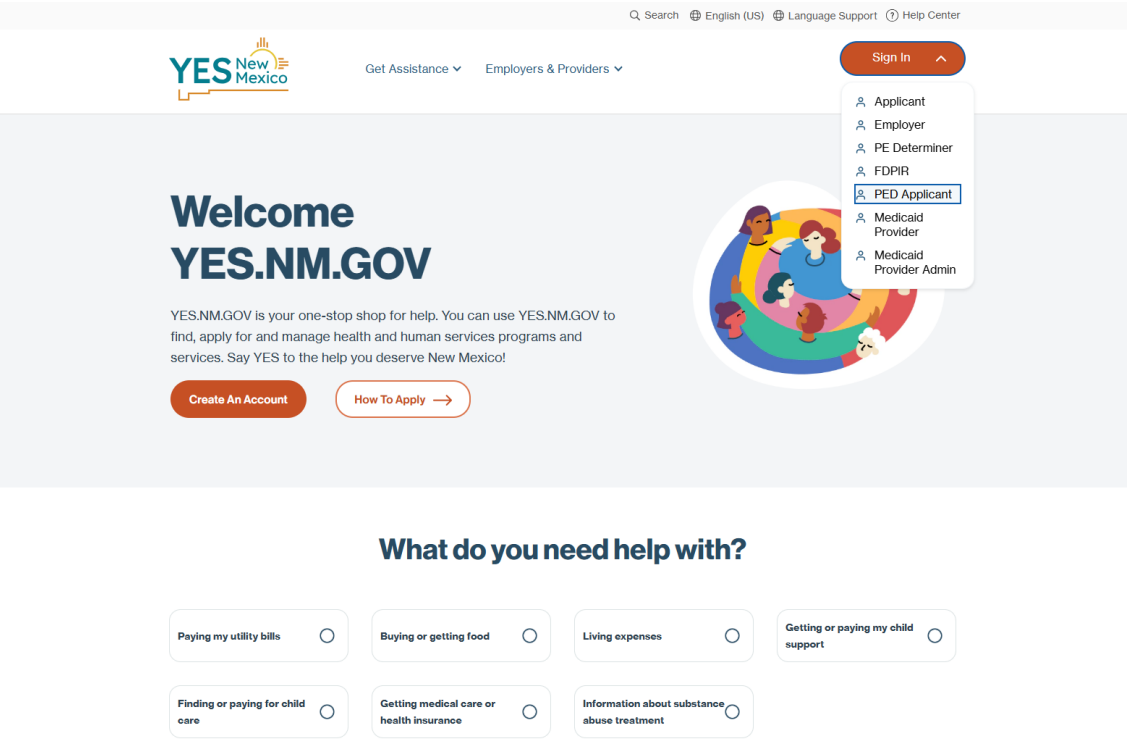


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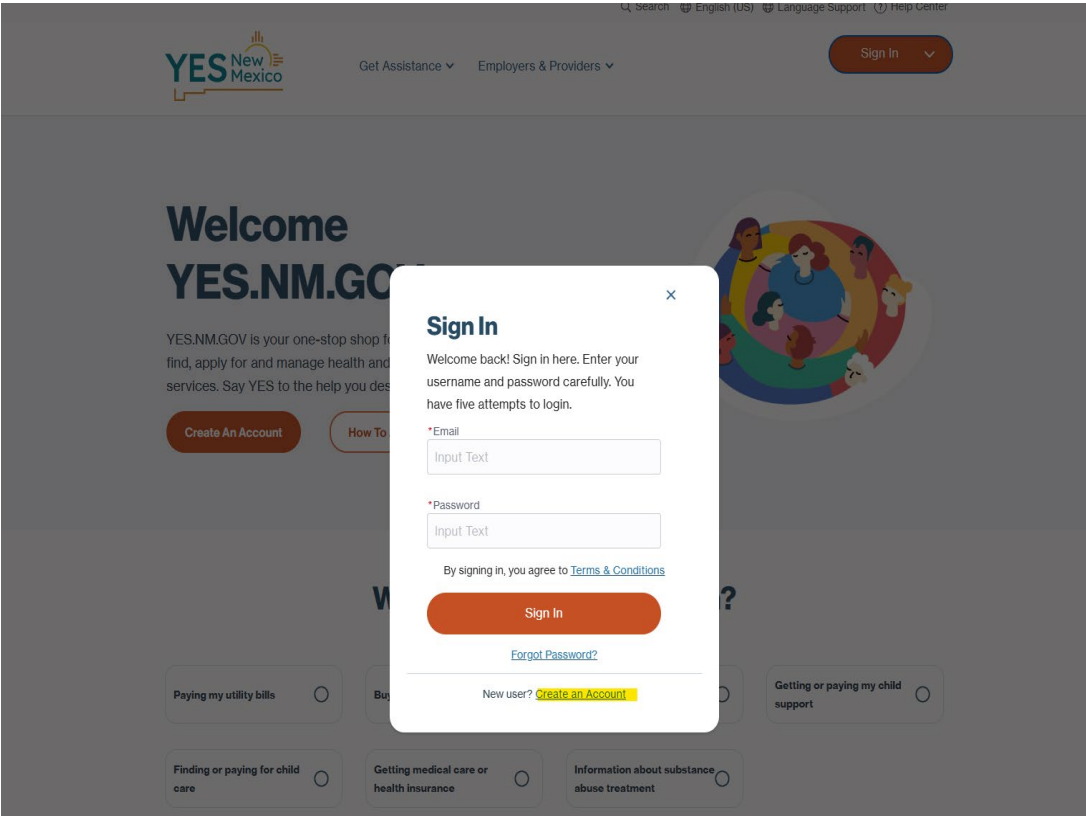
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CREATING AN APPLICATION TO BECOME A PED

1: Create an account on YES.NM.GOV as a PED applicant.



2: You will be prompted with a sign in screen. At the bottom of the screen, click on Create an Account.



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CREATING AN APPLICATION TO BECOME A PED

3: Click the drop-down arrow below and select the role “PED Applicant”. Begin by typing in your First Name, Last Name, Email address and create a password. Once completed, click Create My Account.



YES

New Mexico

Get Assistance

Employers & Providers

Sign In

Create an Account

Welcome! New and existing health care providers, provider admins and PED applicants shall take a few minutes to create a new account, indicate your role by clicking the following.

Role

Select

Provider

Provider Admin

PED Applicant

PED

Applicant

*Email Address

camnewton@yopmail.com

*Password

*Confirm Password

Password must contain:

• 8 - 30 characters

• At least 1 special character

• At least 1 number

• At least 1 lower case letter

• At least 1 upper case letter

Create My Account

Returning User?

Sign In

The email address you enter must be your email address assigned to you at your place of employment. This email address cannot be changed. Personal email addresses such as Gmail are not allowed.

4: You will receive a one-time verification passcode sent to your email. Please type in the code and do not copy and paste.

YES

New Mexico

Get Assistance

Employers & Providers

Sign In

Search

English (US)

Language Support

Help Center

Please Verify Your Account

We sent a code to **pedapplicant@yopmail.com**. Check your email and enter the code we sent.

*Code

Enter One Time Passcode

Submit

Close

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CREATING AN APPLICATION TO BECOME A PED

5: From the home page- Click on Provider and PED Enrollment link. This will take you to the Provider and PED enrollment screen (KYP) Portal where you will create a workspace to create and submit an application to become a Certified Presumptive Eligibility Determiner.



Get Assistance ▾Employers & Providers ▾My Account ▾

Provider/PED/PED Applicant Links

On this page the provider, provider admin, Presumptive Eligibility Determiners (PED) and PED applicant will be able to access the provider enrollment path to enroll as a provider, update your specialty, provide documents, or to revalidate your status as a provider, continue to provider enrollment, recertification and revalidation





Provider/PED Enrollment

Health care providers, provider admins, PEDs, and PED applicants are essential to build a healthier New Mexico. We are committed to ensuring the top quality of health care and program assistance for New Mexicans. For provider enrollment, documentation uploads, revalidation and PED provider enrollment continue here.

Continue To Provider /PED Enrollment, Recertification, Revalidation →

6: **DO NOT** enter your NPI on this screen even if you have one. Select the box next to “I don’t have an NPI number”. A drop down will then appear. Select Atypical Provider and click Continue.



Workspace VIGIL, AN... ▾

HomeApplicationsAccountsMessage CenterNew Mexico Websites

⚙️👤



A KYP Portal Workspace is where groups or individual providers can create and submit applications.

Please enter your NPI number or select “I don’t have an NPI number”.

Verify

☒ I don't have an NPI number

- Choose one - ▾

- Choose one - ▾

Atypical Provider

Billing Agent

Consultant

Government Agency

Other-Specify

PED Provider

Continue →

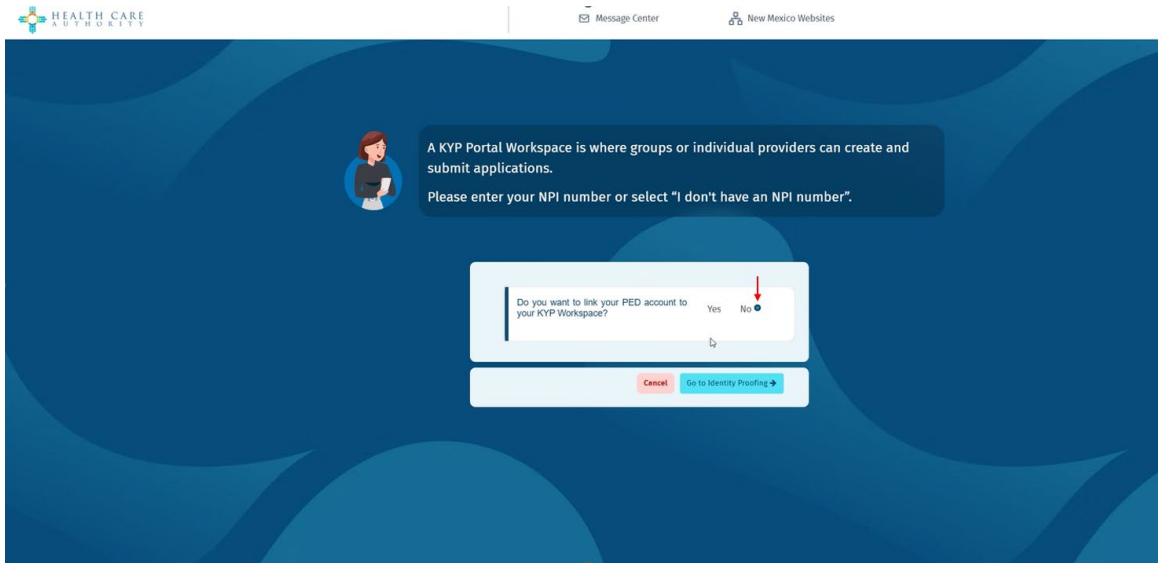
KYP Portal Workspace

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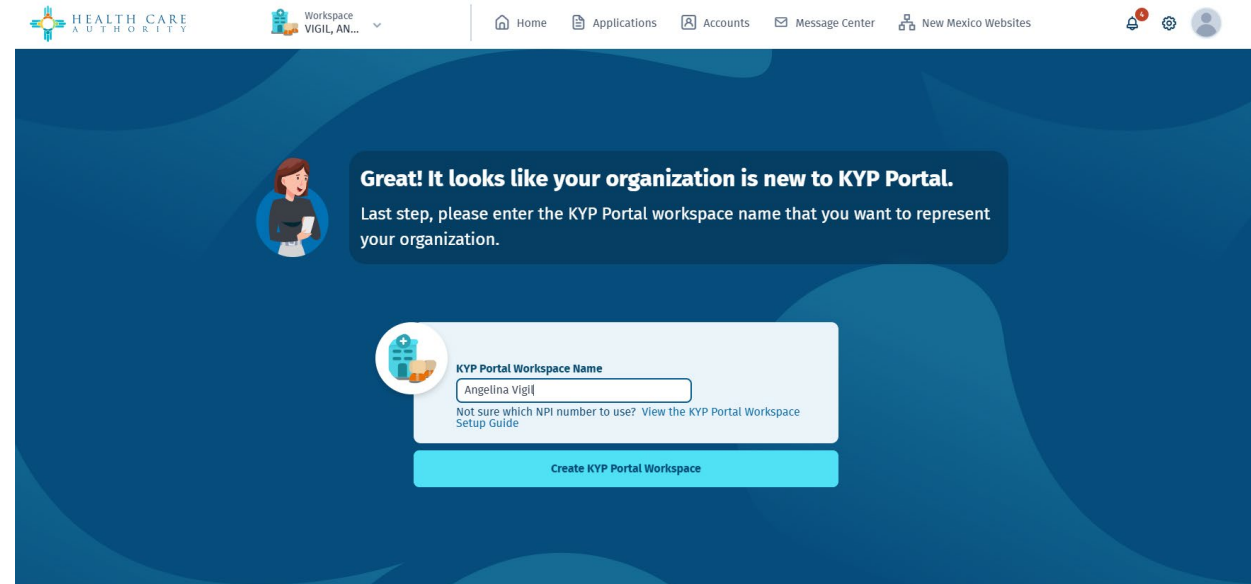
CREATING AN APPLICATION TO BECOME A PED

7: You'll select "no" you don't want to link your PED account and select Go to Identity Proofing.



The screenshot shows the Health Care Authority KYP Portal workspace creation interface. At the top, there is a navigation bar with the Health Care Authority logo, a Message Center icon, and a link to New Mexico Websites. The main content area has a dark blue background with a light blue circular graphic on the left. A message box on the right states: "A KYP Portal Workspace is where groups or individual providers can create and submit applications. Please enter your NPI number or select 'I don't have an NPI number'." Below this, there is a form with a question: "Do you want to link your PED account to your KYP Workspace?". The form has two radio buttons: "Yes" and "No". The "No" button is selected, and a red arrow points to it. Below the form, there are two buttons: "Cancel" and "Go to Identity Proofing" (with a right arrow).

8: Create a Workspace Name. (Usually your first and last name). Click on Create KYP Workspace.



The screenshot shows the Health Care Authority KYP Portal workspace creation interface at step 8. The navigation bar is the same as in step 7, but it now includes a dropdown menu for the workspace name, which is currently set to "Workspace VIGIL, AN...". The main content area has a dark blue background with a light blue circular graphic on the left. A message box on the right states: "Great! It looks like your organization is new to KYP Portal. Last step, please enter the KYP Portal workspace name that you want to represent your organization." Below this, there is a form with a label "KYP Portal Workspace Name" and a text input field containing "Angelina Vigil". Below the input field, there is a link: "Not sure which NPI number to use? View the KYP Portal Workspace Setup Guide". At the bottom, there is a large blue button labeled "Create KYP Portal Workspace".

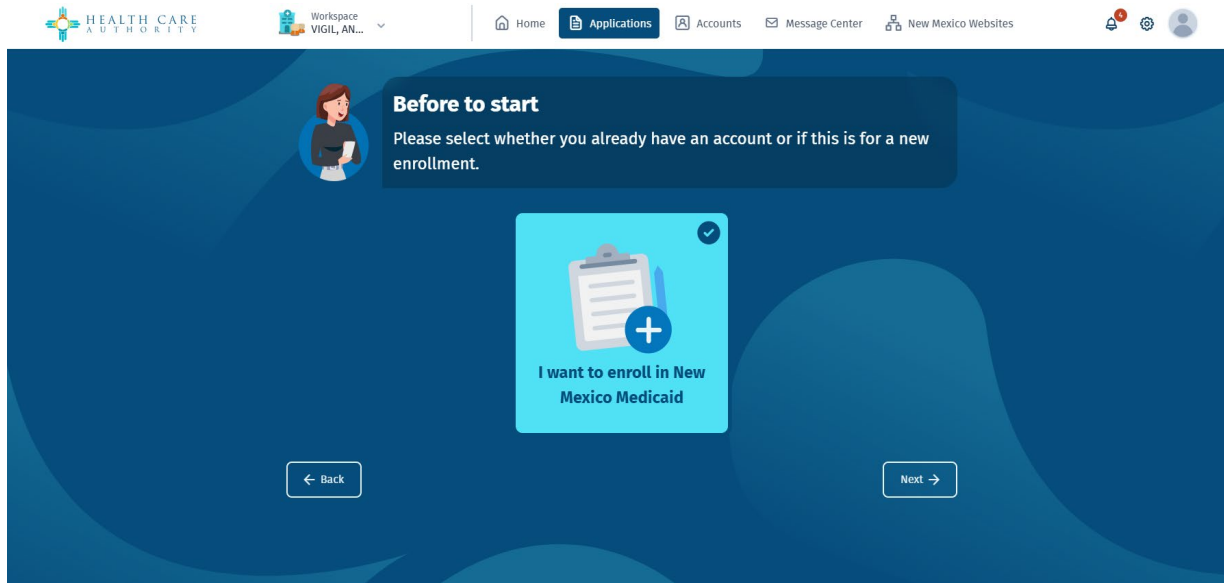


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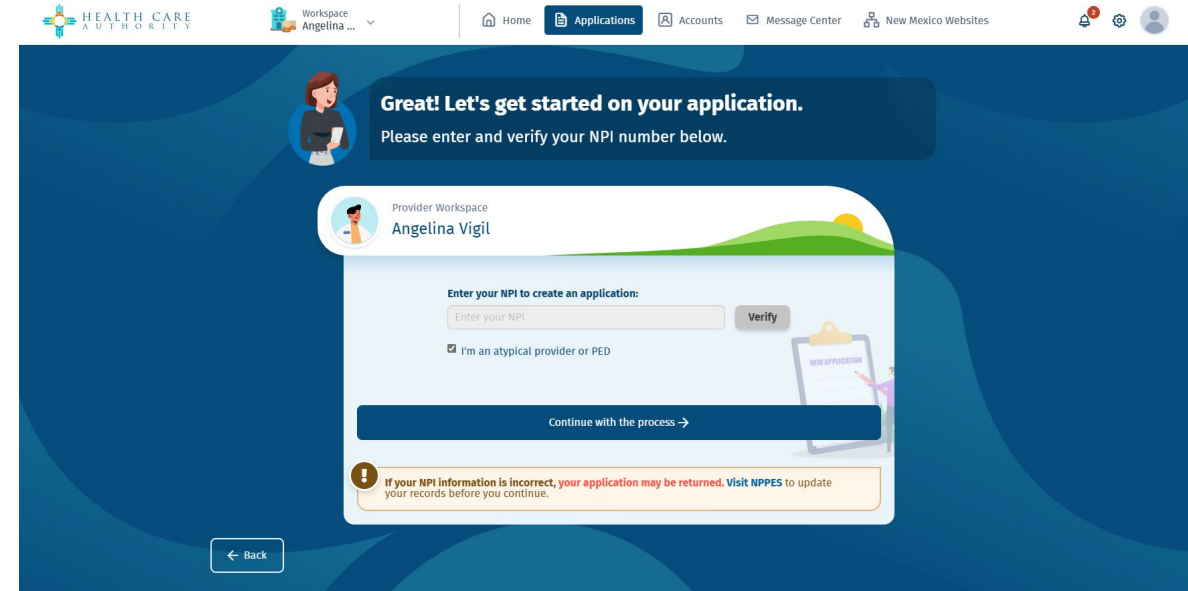
CREATING AN APPLICATION TO BECOME A PED

9: Select “I want to enroll in New Mexico Medicaid” and click Next.



The screenshot shows the Health Care Authority website's application interface. At the top, there's a navigation bar with the Health Care Authority logo, a workspace dropdown menu, and links for Home, Applications, Accounts, Message Center, and New Mexico Websites. The main content area has a dark blue background with a white box titled "Before to start" containing the instruction: "Please select whether you already have an account or if this is for a new enrollment." Below this, there's a light blue box with a clipboard icon and a plus sign, labeled "I want to enroll in New Mexico Medicaid". At the bottom of the main area, there are "Back" and "Next" buttons.

10: Select the box next to I’m an atypical provider or PED and click Continue with the process. (**DO NOT enter an NPI number**)



The screenshot shows the next step in the application process. The navigation bar is the same. The main content area has a dark blue background with a white box titled "Great! Let's get started on your application." containing the instruction: "Please enter and verify your NPI number below." Below this, there's a white box with a header "Provider Workspace Angelina Vigil". Inside, there's a section "Enter your NPI to create an application:" with a text input field for "Enter your NPI" and a "Verify" button. Below the input field, there's a checkbox labeled "I'm an atypical provider or PED" which is checked. At the bottom of this section, there's a "Continue with the process" button. At the very bottom of the white box, there's a warning message: "If your NPI information is incorrect, your application may be returned. Visit NPPES to update your records before you continue." A "Back" button is at the bottom left of the main area.

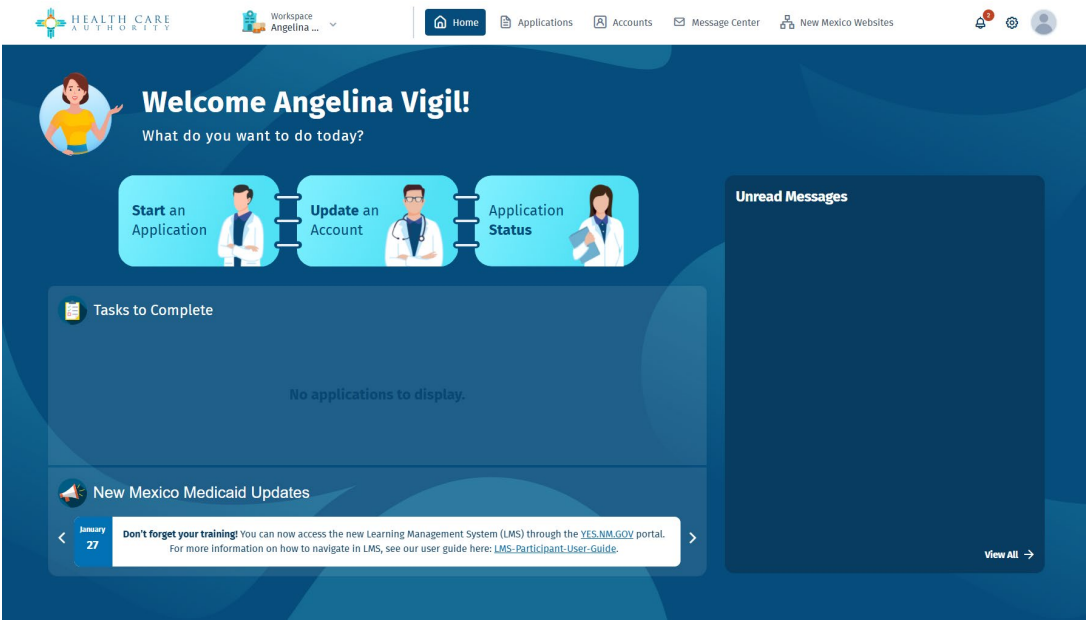


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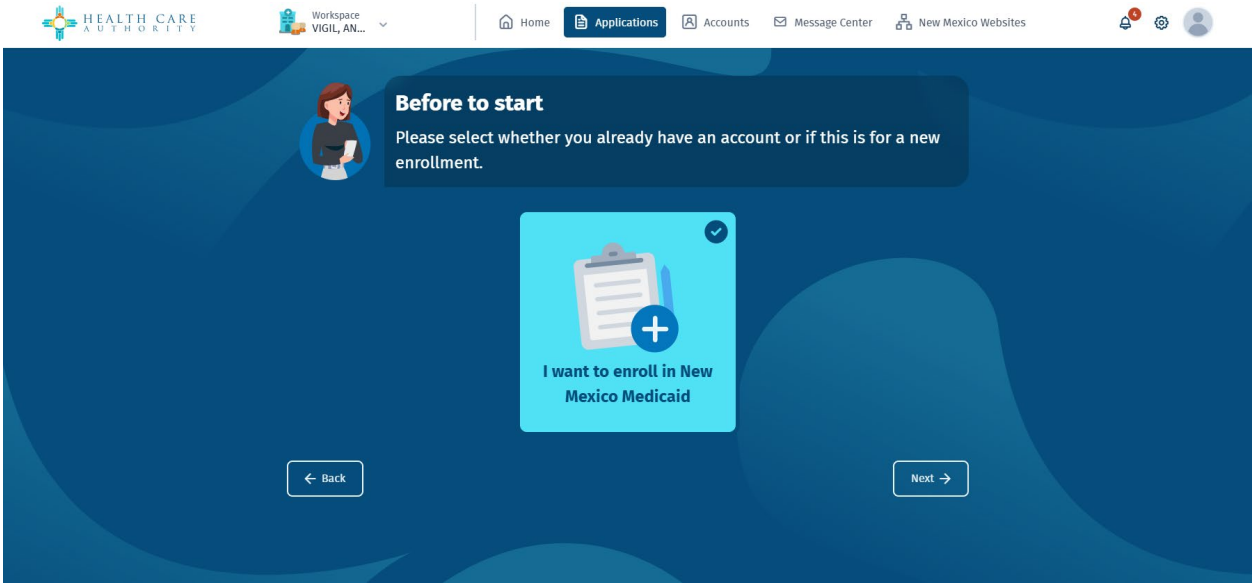
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CREATING AN APPLICATION TO BECOME A PED

9: You will land on your welcome page. Select “Start an application”.

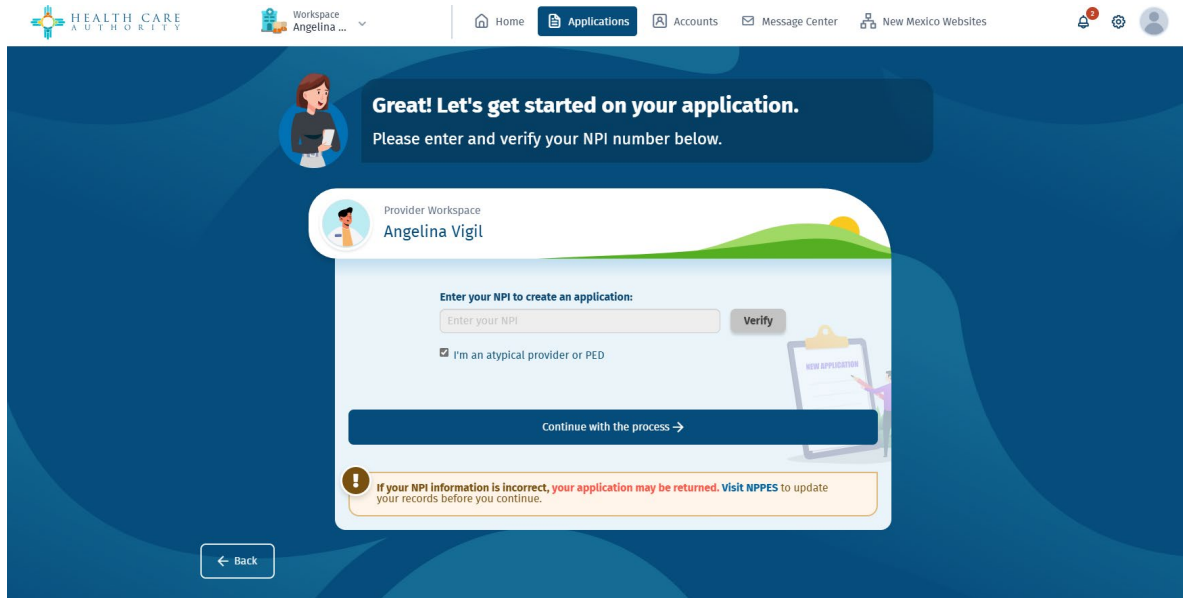


10: Select “I want to enroll in New Mexico Medicaid’ and click Next.



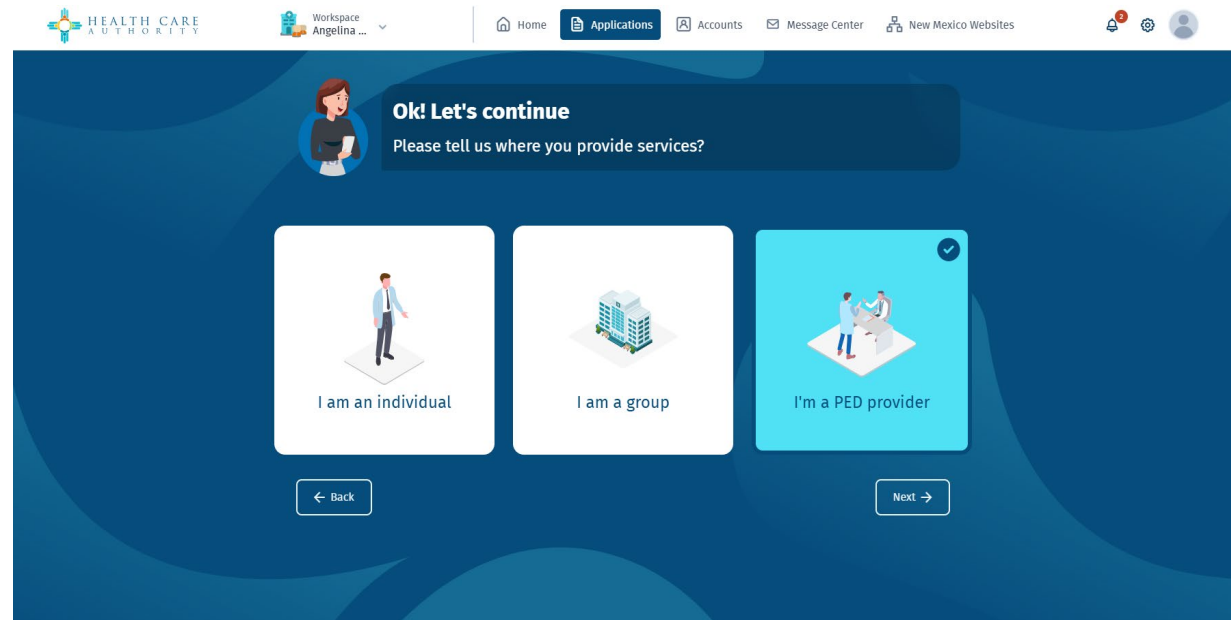
CREATING AN APPLICATION TO BECOME A PED

11: Select the box next to I'm an atypical provider or PED and click Continue with the process. (DO NOT enter an NPI number)



The screenshot shows the 'Provider Workspace' for Angelina Vigil. A dark blue banner at the top says 'Great! Let's get started on your application. Please enter and verify your NPI number below.' Below this is a form with a text input field labeled 'Enter your NPI to create an application:' and a 'Verify' button. A checkbox labeled 'I'm an atypical provider or PED' is checked. A large blue button at the bottom of the form says 'Continue with the process →'. A warning message at the bottom states: 'If your NPI information is incorrect, your application may be returned. Visit NPES to update your records before you continue.' A 'Back' button is in the bottom left corner.

12: On this screen, you are going to select the tile I'm a PED provider and select next.



The screenshot shows the same 'Provider Workspace' for Angelina Vigil. A dark blue banner at the top says 'Ok! Let's continue Please tell us where you provide services?'. Below this are three white tiles: 'I am an individual' (with a person icon), 'I am a group' (with a building icon), and 'I'm a PED provider' (with a group of people icon and a checkmark in the top right corner). At the bottom are 'Back' and 'Next →' buttons.



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CREATING AN APPLICATION TO BECOME A PED

- 13: Please select your location type. The location type is where you are employed, click Next.
- MAD PE Program staff will verify that the entity you work with is eligible to participate in our PED Program

The screenshot shows the 'Now, we are going to need your Location type' screen. At the top, a dark blue banner contains the text 'Now, we are going to need your Location type' and 'Please select your location type'. Below this, a white card displays the user's name 'Angelina Vigil' and a profile picture. The main content area has a light blue background with a map icon on the right. A dropdown menu is open, titled 'Select a Location type where you will service', showing a list of options: '- Choose one -', 'Community Organization', 'Schools or Head Starts', 'IHS Clinic, Hospital or Tribal 638 Clinic', 'Hospital', 'Department of Health', 'Prison, Correction Facility or Detention Center', 'School Based Health Center', 'State Agency', 'BH/SUD', 'County Municipal or Tribal Government', and 'Other'. Navigation buttons for 'Back' and 'Next' are at the bottom.

14: You'll receive a Summary page. Verify the information is correct and select "Create Application".

The screenshot shows the 'Last Step' summary page. A dark blue banner at the top says 'Last Step' and 'Please review the summary information below, if everything is all right, click "Create application"'. The main content is a white card with a brown border. On the left, it lists 'Application type' as 'I am a PED provider' and 'Location Type' as 'Hospital'. On the right, there is a graphic of two people at a table with the text 'PED Provider' and 'Location Hospital'. A 'Summary' tab is at the top of the card. Navigation buttons for 'Back' and 'Create Application' are at the bottom.



CREATING AN APPLICATION TO BECOME A PED

15: Complete the individual information form by typing in your First Name, Last Name, email address and Job Title. Fill out ***all*** fields on the application, **PLEASE DO NOT** abbreviate or enter nicknames. Select Next.

HEALTH CARE AUTHORITY

Workspace Angelina ...

Home Applications Accounts Message Center New Mexico Websites

Provider Name
Application ID 25118IRF
Creation Date 01/27/2025
Package Type PED Provider

Complete
Documents

Application Owner
Angelina Vigil
New Message Submit Section

Content Expand All

- Presumptive Eligibility Determiner (PED) Enrollment
- Individual Information
- Submit Application

Cancel Application

Individual Information

Individual Information Organization Information Supervisor Name Summary

Please indicate your interest in becoming a Presumptive Eligibility Determiner (PED) by completing this form and submitting the required information as indicated below. Indicating your interest does not obligate you, preclude you from, or guarantee your enrollment as a PED.

First Name Angelina

Last Name Vigil

Suffix, if applicable Select your suffix

Email Address Angelina.Vigil@hca.nm.gov

Job Title Trainer

Next →

16: Complete all required fields under Organization Information.

****Note: Organization Provider ID is to be left blank.** You'll need to type in your organization's address and choose the correct address that will be suggested for you. This will give the correct zip code for that address. When completed, select next.

HEALTH CARE AUTHORITY

Workspace Angelina ...

Home Applications Accounts Message Center New Mexico Websites

Provider Name
Application ID 25118IRF
Creation Date 01/27/2025
Package Type PED Provider

Complete
Documents

Application Owner
Angelina Vigil
New Message Submit Section

Content Expand All

- Presumptive Eligibility Determiner (PED) Enrollment
- Individual Information
- Submit Application

Cancel Application

Individual Information

Individual Information Organization Information Supervisor Name Summary

Please indicate your interest in becoming a Presumptive Eligibility Determiner (PED) by completing this form and submitting the required information as indicated below. Indicating your interest does not obligate you, preclude you from, or guarantee your enrollment as a PED.

Organization Name State of New Mexico

Organization Provider ID (if applicable) Here your Organization Provider ID

Location Name Medical Assistance Division

Location Type Hospital

Address 1 1 Plaza La

Address 2 1 Plaza La Promesa, Santa Fe NM

City 1 Plaza Blvd, Playas NM

State / Province 1 Plaza Loop, San Ysidro NM

ZIP Code / Postal Code Required value

Country United States

County Select your county

Phone Number Here your Phone Number

Telephone Number Extension Here your Telephone Number Extension

Next →



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CREATING AN APPLICATION TO BECOME A PED

17: Type in your supervisor's full name, email address and phone number. Select Next.

HEALTH CARE AUTHORITY

Workspace Angelina ...

Home Applications Accounts Message Center New Mexico Websites

Provider Name: Angelina Vigil
Application ID: 2518IRF
Creation Date: 01/27/2025
Package Type: PED Provider

Complete: 40%
Documents: 0%

Application Owner: Angelina Vigil
New Message: 0
Submit Section: 0

Content: Expand All

- Presumptive Eligibility Determiner (PED) Enrollment
- Individual Information
- Submit Application

Cancel Application

Individual Information

Individual Information Organization Information **Supervisor Name** Summary

Please indicate your interest in becoming a Presumptive Eligibility Determiner (PED) by completing this form and submitting the required information as indicated below. Indicating your interest does not obligate you, preclude you from, or guarantee your enrollment as a PED.

Supervisor Name: Kimberly Lucero

Supervisor Email Address: kimberly.lucero@state.nm.us

Phone Number: (505) 946-1600

Telephone Number Extension: Here your Telephone Number Extends

Back Next

18: Select Submit Application.

HEALTH CARE AUTHORITY

Workspace Angelina ...

Home Applications Accounts Message Center New Mexico Websites

Provider Name: Angelina Vigil
Application ID: 2518IRF
Creation Date: 01/27/2025
Package Type: PED Provider

Complete: 80%
Documents: 0%

Application Owner: Angelina Vigil
New Message: 0
Submit Section: 0

Content: Expand All

- Presumptive Eligibility Determiner (PED) Enrollment
- Submit Application
- Submit

Cancel Application

Submit

Submit Application

Let's submit your application. Please review each section to ensure completion of your application.

Back Submit Application



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CREATING AN APPLICATION TO BECOME A PED

Once you've successfully submitted your PED Applicant application, MAD PE Program staff will verify that the entity you work with is eligible to participate in our PED Program. You'll receive an email indicating whether your application was approved or denied. If your application is approved, you will navigate back to YESNM and select the Learning Management System link to start your training.



Saiz, Dolores

87505-6813

This is an
example of
an approval
for training
letter.

Applicant Name Saiz, Dolores
Email DOLC
Application

02/14/2025

Dear Applicant,

Thank you for your interest in becoming a Presumptive Eligibility Determiner (PED) for the New Mexico (NM) Medicaid Program. This letter is to notify you that your request to take the Presumptive Eligibility Determiner certification training has been Approved.

For instructions on how to access and complete the training as well as any next steps, please go to the following link: https://yes.nm.gov/nmhr/s/?language=en_US

Please complete the training and upload documentation to your application by 03/11/2025. If you fail to upload the documents by 03/11/2025, your application to become a PED will be denied.

After your documentation has been uploaded, your application will be reviewed and you will receive a notice with a final determination for your application.

If you have questions or need assistance, please email HCA.PEDeterminers@hca.nm.gov.

*****Training must be completed within 14 days*****



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CREATING AN APPLICATION TO BECOME A PED

18. Navigate back to YES.NM Provider links and Select the option of Learning Management System. Check back for access to training once approval letter has been received. Note: This may take 1-3 business days.

Search

English (US)

Language Support

Help Center



Get Assistance

Employers & Providers

My Account



Provider/PED Enrollment

Health care providers, provider admins, PEDs, and PED applicants are essential to build a healthier New Mexico. We are committed to ensuring the top quality of health care and program assistance for New Mexicans. For provider enrollment, documentation uploads, revalidation and PED provider enrollment continue here.

Continue To Provider /PED Enrollment, Recertification, Revalidation

Learning Management System

This section is designed to deliver educational training resources to providers, active PEDs and PED applicants. Continued education ensures providers and PEDs are up to date on changes to policies, understand billing and coding procedures and maintain necessary certifications to continue services. To access training materials, track progress and meet the quality standards needed for healthy New Mexicans "click the link".

Continue To Learning Management System





Contact Us

Quick Links

Programs & Benefits

WHAT HAPPENS IF I DON'T PASS THE PED TRAINING EXAM?

If you do not pass the initial training exam with a score of 90% or higher, you'll notify the PED email box and request to retake the training. You'll receive an email of the different training options you can choose from.

Example of email
received from PE
Program Staff for
training options

Hello PED,

Thank you for your interest in becoming a New Mexico Medicaid Presumptive Eligibility Determiner (PED). The PE program staff has reviewed your training scores and unfortunately, you did not successfully pass the Initial PED training exam at least a score of 90%. You now have a second chance to take the PE training and pass the exam. Upon immediate request, you have two options on how you want to take the next training course based on your learning needs. Option one is to take the computer-based retake training. Option two is attending a live two-day webinar training session online with an instructor that is held once a month. The next online live training will be ____DATE____. Please let us know which option best fits your needs within the next 3 business days to allow suitable time for the registration process.

Note: If the exam is not successfully passed during the second training, the PED will be suspended from requesting the Presumptive Eligibility Certification Training for 3 months. Also, if you decide to take the instructor-led training, register for the training, and are a no show or absent from the scheduled training, you will be suspended from requesting the Presumptive Eligibility Certification training for a period of 3 months. After 3 months have passed you may submit another application through the Provider and PED Enrollment portal on YESNM-PE.

Let us know if you have any additional questions or further assistance is needed.

Thank you,

PE Program Staff



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SUSPENSION OF REQUESTING PED TRAINING

If you do not pass the initial training or the second training option, you will be suspended from requesting the Presumptive Eligibility Certification Training for 3 months. After 3 months have passed, you may submit an application through the Provider and PED Enrollment portal on YESNM-PE.

Example of
suspension
email received
from PE Program
Staff

Hello PED,

To ensure a successful Presumptive Eligibility Determiner (PED) program, within the Healthcare Authority (HCA) relies on consistent, highly effective performances by its PEDs. In our efforts to provide training to individuals wanting to become certified Presumptive Eligibility Determiners, HCA/MAD has implemented a self-paced computer-based training to be completed along with the passing of an exam with a score of 90% or higher. If the individual does not pass the first two exams during the initial training, a Retake training OR a live training is available upon request. If the exam is not successfully passed during both trainings, the PED will be suspended from requesting the Presumptive Eligibility Certification Training for 3 months.

We reviewed your training scores and unfortunately, you did not successfully pass the Retake/Live PED training exam. You may submit an application after _____ DATE _____ to request the Presumptive Eligibility Determiner training. If you need further assistance or have any questions, please feel free to reach out to the PED email box @ HCA.PEDeterminers@hca.nm.gov.

Thank you,

PE Program Staff



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PE PROGRAM CONTACTS

JUST Health Enrollment & Reinstatements:	PE Certification Training	PE Enrollment YESNM Issues	PE Applications	PE Program Manager	Baby Bot	Call Center
Elena Sanchez Elena.Sanchez2@hca.nm.gov Denise Temple Denise.Temple@hca.nm.gov Erika Vigil Erika.vigil@hca.gov	Angelina Vigil angelina.vigil@HCA.nm.gov	Kendall Lujan KendallC.Lujan@hca.nm.gov	Elaine Martinez elaineg.martinez@HCA.nm.gov	Valerie Herrera Valerie.Herrera2@hca.nm.gov	Patricia Montoya patriciaa.montoya@hca.nm.gov Isabella DeLara Isabella.DeLara@HCA.nm.gov	<u>Client line</u> 1-800-283-4465 <u>Provider/PED line</u> 1-800-299-7304

Please email the PED email box if you have any general questions:
HCA.PEDeterminers@hca.nm.gov





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QUESTIONS & COMMENTS

THANK YOU!

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