

Carrier Presentation

Molina Healthcare of New Mexico, Inc.

PY2027



Who We Are...



Molina Healthcare, Inc. is a FORTUNE 500 company, currently ranked 104. The organization provides managed health care services under the Medicaid and Medicare programs and state insurance marketplaces. As of August 2026, Molina serves approximately 4.8 million members across 21 states.

Vision: We envision a world where effective medical care is available to every person, no matter the impact of social determinants of health on their lives. We will distinguish ourselves as the low cost, most effective and reliable health plan delivering government-sponsored care.

Mission: To erase inequities in the way different populations are treated and served. To improve the health and lives of our members by delivering high-quality health care and to protect their health now and as they age, with a portfolio of solutions for every stage of their lives.

Fortune. (2026). *Fortune 500: Molina Healthcare, Inc. (Rank 104)*. Fortune Media IP Limited. <https://fortune.com/company/molina-healthcare/fortune500/>

Disclaimer



This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call your insurance agent or Molina Healthcare.

Service Areas

State Coverage: New Mexico

Molina serves these New Mexico counties

- | | |
|----------------|----------------|
| 1. Bernalillo | 21. Quay |
| 2. Catron | 22. Rio Arriba |
| 3. Chaves | 23. Roosevelt |
| 4. Cibola | 24. San Juan |
| 5. Colfax | 25. San Miguel |
| 6. Curry | 26. Sandoval |
| 7. De Baca | 27. Santa Fe |
| 8. Dona Ana | 28. Sierra |
| 9. Eddy | 29. Socorro |
| 10. Grant | 30. Taos |
| 11. Guadalupe | 31. Torrance |
| 12. Harding | 32. Union |
| 13. Hidalgo | 33. Valencia |
| 14. Lea | |
| 15. Lincoln | |
| 16. Los Alamos | |
| 17. Luna | |
| 18. McKinley | |
| 19. Mora | |
| 20. Otero | |



Hospitals – New Mexico



Bernalillo County:

- Heart Hospital of NM @ Lovelace Medical Center
- Lovelace Medical Center – Downtown
- Lovelace Westside Hospital
- Lovelace Women's Hospital
- Lovelace UNM Rehabilitation Hospital
- UNM Cancer Research and Treatment Center
- UNM Health Sciences Center

Chaves County:

- Eastern New Mexico Medical Center
- Lovelace Roswell Regional Hospital

Cibola County:

- Cibola General Hospital

Colfax County:

- Miners Colfax Medical Center

Curry County:

- Clovis Plains Regional Medical Center

Dona Ana County:

- Mountain View Regional Medical Center

Eddy County:

- Artesia General Hospital
- Carlsbad Medical Center

Grant County:

- Gila Regional Medical Center

Guadalupe County:

- Guadalupe County Hospital

Lea County:

- Lea Regional Medical Center
- Nor Lea Hospital District

Lincoln County:

- Lincoln County Medical Center

Los Alamos County:

- Los Alamos Medical Center

Luna County:

- Mimbres Memorial Hospital

McKinley County:

- Rehoboth McKinley Christian Health Care Services

Otero County:

- Gerald Champion Regional Medical Center

Quay County:

- Dan C Trigg Memorial Hospital

Rio Arriba County:

- Presbyterian Espanola Hospital

Roosevelt County:

- Roosevelt General Hospital

San Juan County:

- San Juan Regional Medical Center

Sandoval County:

- UNM Sandoval Regional Medical Center

Santa Fe County:

- Santa Fe Presbyterian Medical Center
- Christus St Vincent Physicians Medical Center
- Christus St Vincent Hospital

Sierra County:

- Sierra Vista Hospital

Socorro County:

- Socorro General Hospital

Taos County:

- Holy Cross Hospital

Union County:

- Union County General Hospital

Las Vegas, NM:

- Alta Vista Regional Hospital

El Paso, TX:

- El Paso Children's Hospital
- The Hospitals of Providence East Campus
- The Hospitals of Providence Horizon City Campus
- The Hospitals of Providence Memorial Campus
- The Hospitals of Providence Transmountain Campus

Lubbock, TX:

- Covenant Medical Center
- Covenant Children's Hospital
- Covenant Specialty Hospital
- Grace Surgical Hospital

Show Low, AZ:

- Summit Healthcare Regional Medical Center

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Molina Marketplace Benefits At A Glance - New Mexico

Affordable, quality health coverage for all. Learn more at [ChooseMolina.com](https://www.choosemolina.com).

Call today! (833) 543-1895 (TTY: 711)



Included in your plan at NO additional cost!



Teladoc Virtual Care
Visits 24/7/365



Annual Wellness
Visit - Adults



Routine Preventive
Screenings -
Children & Adults



Routine Vision Exams
and Eyewear -
Children (Ages 0-18)



Preventive Prescription
Drugs



24-Hour Nurse
Advice Line

	Molina Bronze	Molina Gold	
	Molina Bronze Saver 7000 On Exchange (HSA-eligible)	Molina Gold Saver On Exchange	Molina Turquoise 3 Saver EXTRA SAVINGS
	Molina Native American Bronze Saver 7000 LCS (HSA-eligible)	Molina Native American Gold Saver LCS	Molina Native American Turquoise 3 Saver LCS EXTRA SAVINGS
BENEFITS AND COST SHARE HIGHLIGHTS			
Deductible (Ind/Fam)	\$7,000 / \$14,000	\$1,550 / \$3,100	\$900 / \$1,800
Drug Deductible (Ind/Fam)	Comb. w/Med	Comb. w/Med	Comb. w/Med
Out of Pocket Max (Ind/Fam)	\$12,000 / \$24,000	\$8,100 / \$16,200	\$4,000 / \$8,000
Emergency Room Facility	50% after ded	25% after ded	25% after ded
Urgent Care Services	\$125	\$40	\$20

\$ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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SERVICES WITHOUT
ANY DEDUCTIBLE

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Molina Marketplace Benefits At A Glance - New Mexico



	Molina Bronze	Molina Gold	
	Molina Bronze Saver 7000 On Exchange (HSA-eligible)	Molina Gold Saver On Exchange	Molina Turquoise 3 Saver EXTRA SAVINGS
	Molina Native American Bronze Saver 7000 LCS (HSA-eligible)	Molina Native American Gold Saver LCS	Molina Native American Turquoise 3 Saver LCS EXTRA SAVINGS
INPATIENT SERVICES			
Inpatient Facility Fee <i>*Professional Fees May Apply</i>	50% after ded	25% after ded	25% after ded
OUTPATIENT PROFESSIONAL OFFICE VISITS SERVICES			
Primary Care	\$40	\$20	\$10
Specialty Care	\$150 after ded	\$50	\$30
Rehabilitative and Habilitative Services	\$40	\$20	\$10
Mental / Behavioral Health Services / Substance Use Disorder Services	\$0	\$0	\$0

\$ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



	Molina Bronze	Molina Gold	
	Molina Bronze Saver 7000 On Exchange (HSA-eligible)	Molina Gold Saver On Exchange	Molina Turquoise 3 Saver EXTRA SAVINGS
	Molina Native American Bronze Saver 7000 LCS (HSA-eligible)	Molina Native American Gold Saver LCS	Molina Native American Turquoise 3 Saver LCS EXTRA SAVINGS
OUTPATIENT HOSPITAL FACILITY SERVICES			
Outpatient Facility Fee	50% after ded	25% after ded	25% after ded
Outpatient Professional Fee	50% after ded	25% after ded	25% after ded
Advanced Imaging and Specialized Scanning Services	50% after ded	25% after ded	25% after ded
Routine X-Ray and Diagnostic Services	50% after ded	25% after ded	25% after ded
Laboratory Tests	50% after ded	\$15	\$10
PRESCRIPTION DRUGS¹			
Preventive Drugs	No Charge	No Charge	No Charge
Tier-1: Preferred Generic	\$25	\$10	\$5
Tier-2: Preferred Brand and Non-Preferred Generic	25% after ded	\$50 after ded	\$25 after ded
Tier-3: Preferred Specialty	45% after ded	40% after ded	40% after ded
Tier-4: Non-Preferred Brand	40% after ded	35% after ded	30% after ded
Tier-5: Non-Preferred Specialty	50% after ded	50% after ded	50% after ded

¹ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



	Molina Silver Saver			
	Molina Silver Saver On Exchange	Molina Silver Saver 73	Molina Silver Saver Turquoise 1 with EXTRA SAVINGS	Molina Silver Saver Turquoise 2 with EXTRA SAVINGS
	Molina Native American Silver Saver LCS			
BENEFITS AND COST SHARE HIGHLIGHTS				
Deductible (Ind/Fam)	\$2,500 / \$5,000	\$2,000 / \$4,000	\$0 / \$0	\$150 / \$300
Drug Deductible (Ind/Fam)	Comb. w/Med	Comb. w/Med	Comb. w/Med	Comb. w/Med
Out of Pocket Max (Ind/Fam)	\$8,150 / \$16,300	\$7,020 / \$14,040	\$250 / \$500	\$1,500 / \$3,000
Emergency Room Facility	30% after ded	30% after ded	10%	15% after ded
Urgent Care Services	\$55	\$55	\$3	\$10
INPATIENT SERVICES				
Inpatient Facility Fee <i>*Professional Fees May Apply</i>	30% after ded	30% after ded	10%	15% after ded
OUTPATIENT PROFESSIONAL OFFICE VISITS SERVICES				
Primary Care	\$40	\$40	\$0	\$5
Specialty Care	\$90	\$90	\$3	\$10
Rehabilitative and Habilitative Services	\$40	\$40	\$0	\$5
Mental / Behavioral Health Services / Substance Use Disorder Services	\$0	\$0	\$0	\$0

\$ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



	Molina Silver Saver			
	Molina Silver Saver On Exchange Molina Native American Silver Saver LCS	Molina Silver Saver 73	Molina Silver Saver Turquoise 1 with EXTRA SAVINGS	Molina Silver Saver Turquoise 2 with EXTRA SAVINGS
OUTPATIENT HOSPITAL FACILITY SERVICES				
Outpatient Facility Fee	\$450	\$450	\$30	\$60
Outpatient Professional Fee	\$250	\$250	\$10	\$45
Advanced Imaging and Specialized Scanning Services	30% after ded	30% after ded	10%	15% after ded
Routine X-Ray and Diagnostic Services	\$110	\$110	\$5	\$25
Laboratory Tests	\$55	\$55	\$3	\$15
PRESCRIPTION DRUGS*				
Preventive Drugs	No Charge	No Charge	No Charge	No Charge
Tier-1: Preferred Generic	\$30	\$30	\$0	\$3
Tier-2: Preferred Brand and Non-Preferred Generic	\$95 after ded	\$95 after ded	\$3	\$10
Tier-3: Preferred Specialty	40% after ded	40% after ded	15%	20% after ded
Tier-4: Non-Preferred Brand	40% after ded	40% after ded	10%	15% after ded
Tier-5: Non-Preferred Specialty	50% after ded	50% after ded	20%	30% after ded

* Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



	Clear Cost Silver				
	Molina Clear Cost Silver On Exchange		Molina Clear Cost Silver 73	Molina Clear Cost Turquoise 1 EXTRA SAVINGS	Molina Clear Cost Turquoise 2 EXTRA SAVINGS
	Molina Native American Clear Cost Silver LCS				Molina Clear Cost Turquoise 3 EXTRA SAVINGS
					Molina Native American Clear Cost Turquoise 3 LCS EXTRA SAVINGS
BENEFITS AND COST SHARE HIGHLIGHTS					
Deductible (Ind/Fam)	\$6,250 / \$12,500	\$5,500 / \$11,100	\$0 / \$0	\$400 / \$800	\$1,350 / \$2,700
Drug Deductible (Ind/Fam)	Comb. w/Med	Comb. w/Med	Comb. w/Med	Comb. w/Med	Comb. w/Med
Out of Pocket Max (Ind/Fam)	\$10,750 / \$21,500	\$8,550 / \$17,100	\$300 / \$600	\$1,400 / \$2,800	\$3,600 / \$7,200
Emergency Room Facility	\$325 after ded	\$275 after ded	\$35	\$55 after ded	\$100 after ded
Urgent Care Services	\$100	\$100	\$5	\$20	\$30
INPATIENT SERVICES					
Inpatient Facility Fee <i>*Professional Fees May Apply</i>	\$325 after ded	\$275 after ded	\$35	\$55 per visit after ded	\$100 after ded
OUTPATIENT PROFESSIONAL OFFICE VISITS SERVICES					
Primary Care	\$50	\$50	\$0	\$10	\$15
Specialty Care	\$100	\$100	\$5	\$20	\$30
Rehabilitative and Habilitative Services	\$50	\$50	\$0	\$10	\$15
Mental / Behavioral Health Services / Substance Use Disorder Services	\$0	\$0	\$0	\$0	\$0

\$ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



	Clear Cost Silver				
	Molina Clear Cost Silver On Exchange	Molina Clear Cost Silver 73	Molina Clear Cost Turquoise 1 EXTRA SAVINGS	Molina Clear Cost Turquoise 2 EXTRA SAVINGS	Molina Clear Cost Turquoise 3 EXTRA SAVINGS
	Molina Native American Clear Cost Silver LCS				Molina Native American Clear Cost Turquoise 3 LCS EXTRA SAVINGS
OUTPATIENT HOSPITAL FACILITY SERVICES					
Outpatient Facility Fee	\$325	\$255	\$10	\$45	\$90
Outpatient Professional Fee	\$325	\$255	\$10	\$45	\$90
Advanced Imaging and Specialized Scanning Services	\$100	\$100	\$5	\$20	\$30
Routine X-Ray and Diagnostic Services	\$100	\$100	\$5	\$20	\$30
Laboratory Tests	\$100	\$100	\$5	\$20	\$30
PRESCRIPTION DRUGS[§]					
Preventive Drugs	No Charge	No Charge	No Charge	No Charge	No Charge
Tier-1: Preferred Generic	\$35	\$35	\$0	\$10	\$15
Tier-2: Preferred Brand and Non-Preferred Generic	\$50	\$50	\$3	\$20	\$30
Tier-3: Preferred Specialty	\$100	\$96	\$10	\$25	\$50
Tier-4: Non-Preferred Brand	\$250 after ded	\$225 after ded	\$15	\$55 after ded	\$100 after ded
Tier-5: Non-Preferred Specialty	\$250	\$240	\$25	\$65	\$125

[§] Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



Clear Cost Gold	
Molina Clear Cost Gold On Exchange	
Molina Native American Clear Cost Gold LCS	
BENEFITS AND COST SHARE HIGHLIGHTS	
Deductible (Ind/Fam)	\$3,850 / \$7,700
Drug Deductible (Ind/Fam)	Comb. w/Med
Out of Pocket Max (Ind/Fam)	\$6,850 / \$13,700
Emergency Room Facility	\$150 after ded
Urgent Care Services	\$60
INPATIENT SERVICES	
Inpatient Facility Fee <i>*Professional Fees May Apply</i>	\$150 per visit after ded
OUTPATIENT PROFESSIONAL OFFICE VISITS SERVICES	
Primary Care	\$20
Specialty Care	\$60
Rehabilitative and Habilitative Services	\$20
Mental / Behavioral Health Services / Substance Use Disorder Services	\$0

§ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount.

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Molina Marketplace Benefits At A Glance - New Mexico



Clear Cost Gold	
Molina Clear Cost Gold On Exchange	
Molina Native American Clear Cost Gold LCS	
OUTPATIENT HOSPITAL FACILITY SERVICES	
Outpatient Facility Fee	\$125
Outpatient Professional Fee	\$125
Advanced Imaging and Specialized Scanning Services	\$60
Routine X-Ray and Diagnostic Services	\$60
Laboratory Tests	\$60
PRESCRIPTION DRUGS ¹	
Preventive Drugs	No Charge
Tier-1: Preferred Generic	\$20
Tier-2: Preferred Brand and Non-Preferred Generic	\$30
Tier-3: Preferred Specialty	\$75
Tier-4: Non-Preferred Brand	\$100 after ded
Tier-5: Non-Preferred Specialty	\$190

¹ Mail-order is available for non-specialty drugs marked "MAIL" on the formulary. For mail-order Rx, a 90-day supply is provided at three times (3x) the 30-day retail cost-sharing amount. This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call your insurance agent or Molina Healthcare.

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Wellness Program



Molina Healthy Rewards

Molina is proud to offer our wellness program called Molina Healthy Rewards.



Smoking cessation



Diabetes management



Managing depression



High blood pressure



Asthma management



Healthy living video library – exercise, diet and nutrition

Molina Healthy Rewards will offer a gift card to all eligible members (18+) on their health plan who complete the steps below.

- Log in to their My Molina portal
- Complete the Molina Healthy Rewards Wellness Assessment
- Complete their annual physical — an annual Wellness Exam with their primary care provider (PCP), or a covered In-Home Assessment from Care Connections. The annual PCP visit is a covered medical benefit of the health plan at no cost share — it is not a value-added service.

*Rewards and program benefits are available for redemption only while the Subscriber or eligible Dependent is currently enrolled with a Molina Marketplace Health Plan. Molina Healthy Rewards is a voluntary program. It is available to all Subscribers and dependents 18 years or older at no cost. Value added services are not insurance benefits and may be discontinued at any time.

Resources for Members



Provider Directory <https://molina.sapphirethreesixtyfive.com/?ci=nm-marketplace>

Provider directory platform designed to enhance the Molina member experience by enabling ease of use and ease of search to pinpoint the right provider information in order to obtain the right care .

BeWellNM Site <https://bewellnm.com>

If you want to buy a plan, please go to BeWellNM Enrollment Site <https://enroll.bewellnm.com/>

Molina Marketplace Site <https://molinamarketplace.com>

Molina Healthcare of New Mexico Member Services Number: 1-888-295-7651

Premium Billing Process



Binder Payments: Members must make a binder payment before receiving their Member ID card. This typically takes 1–2 business days post-enrollment.

Broker Portal Access: Brokers can view payment status, net due amounts, and paid-thru dates via the Evolve Broker Portal <https://account.evolverxt.com>

Payment Portal: Members can pay via [BillMatrix](https://webpayments.billmatrix.com/MHCInitialPayGuest) without needing a portal login. <https://webpayments.billmatrix.com/MHCInitialPayGuest>

Pay by Phone: 1-800-253-0217 Monday – Friday 8:00 AM – 6:00 PM Local Time

Pay by AutoPay: Fast, easy and convenient! Sign Up for AutoPay through your [MyMolina.com](https://www.myl Molina.com) account and never miss a payment!

Pay by Bill Pay: Set up is required through member's bank or credit union, not Molina. Please use the primary subscriber ID as the account number.

Pay by Mail: Please write your subscriber/account number on your check/money order.

Standard Delivery	Overnight Delivery
Molina Healthcare	Molina Healthcare Dept #75159
P.O. Box 75159	350 N. Orleans St. Ste 800
Chicago, IL 60675-5159	Chicago, IL 60654-1529

Resources for Assistors



Molina Healthcare of New Mexico Member Services Number: 1-888-295-7651

Molina Healthcare Broker Services Unit: 1-855-855-3179 (Option 2)

Hours: 6:00 AM – 6:00 PM MT, Monday – Friday (MST)

Broker Services: MPBrokerSupport@MolinaHealthcare.com
MPBrokerCareTeam@MolinaHealthcare.com

Digital Tools



Download the
My Molina Mobile App



<https://mymolina.com>

Molina's ePortal
Member Self Services



<https://member.molinahealthcare.com/>

Provider Online Directory



Members can now search, view, and complete their own PCP Self-Selection via the My Molina Member Portal or the Provider Online Directory for primary subscribers.

<https://molina.sapphirethreesixtyfive.com/?ci=nm-marketplace>

Carrier Escalation Process



For Members: Molina Healthcare of New Mexico Member Services Number: 1-888-295-7651

For Brokers & Assistors: Molina Marketplace Broker Services Unit: 1-855-855-3179

Questions?



Reminder: Brokers are encouraged to be contracted and appointed with all carriers offering health plans through BeWell for PY27.

